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Motion, Power & Sensing Division

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Fribourg, February 2026

vibro-meter® VibroSmart system product Obsolescence and Order Acceptance Notice

Dear Valued Customer,

We are writing to inform you of an important update regarding the VibroSmart product line. VibroSmart was launched in 2014, and—as previously communicated—its planned retirement was targeted for 2027. However, due to recent supply-chain developments and demand levels, we must implement an accelerated end-of-life plan and update our order acceptance policy with immediate effect.

This product retirement is driven by key electronics component obsolescence affecting all VibroSmart modules for which no replacement is available, specifically VSV301, VSI010, and VSN010 (PNRs 600-034, 600-010, and 600-012). Because these components form part of the system's real-time communications and synchronization core, any redesign would be significant in scope and impact. At this time, no redesign has been decided.

To support our customers during the transition, we secured in 2025 a limited stock of remaining components and materials. Nevertheless, order intake has been higher than expected, and our current orderbook now covers all remaining units that can be produced from the secured supply. As a result, we will not accept any further orders for VibroSmart, effective immediately. All orders already accepted and confirmed will be produced and delivered as scheduled to the extent permitted by remaining material availability, and we will contact you promptly if any constraints arise that could affect delivery timing or quantities.

Based on current inventory and production capacity, we expect production and delivery of the remaining producible VibroSmart units to be completed by the end of 2026, after which VibroSmart will be fully retired. While we continue to develop VM600 Mk2 as the recommended and available alternative, our engineering focus is also directed toward a next-generation system that will not be available for several years.

If you have questions about this notice, your current order status, or transition planning, please contact us using your usual support channel or reach out to your account representative.

Sincerely,


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