

# **RELEASE NOTES**

# vibro-meter®

# VibroSight® software version 7.2





# **REVISION RECORD SHEET**

SW version / RN edition	Date of issue	Written and modified by	Description	Signature
7.2.0 / 1	19.01.2023	Peter Ward	This document corresponds to VibroSight version 7.2.0.	

	Department	Name	Date	Signature
Technical content	Product Line Management	Alfonso Fernandez	19.01.2023	AF
approved by	Software Engineering	Jérôme Gavillet		
Document released by	Technical Publications	Peter Ward	19.01.2023	PW

The duly signed master copy of this page is stored by the Technical Publications Department of Meggitt SA and can be obtained by writing to the Technical Publications Manager.



#### **IMPORTANT NOTICE**

All statements, technical information, and recommendations in this document which relate to the products supplied by Meggitt SA are based on information believed to be reliable, but unless otherwise expressly agreed in writing with Meggitt SA the accuracy or completeness of such data is not guaranteed. Before using this product, you must evaluate it and determine if it is suitable for your intended application. You should also check our website at www.meggittsensing.com/energy for any updates to data sheets, Ex certificates, product drawings, user manuals, service bulletins and/or other instructions affecting the product.

Unless otherwise expressly agreed in writing with Meggitt SA, you assume all risks and liability associated with use of the product. Meggitt SA takes no responsibility for any statements related to the product which are not contained in a current English language Meggitt SA publication, nor for any statements contained in extracts, summaries, translations or any other documents not authored and produced by Meggitt SA.

The certifications and warranties applicable to the products supplied by Meggitt SA are valid only for new products purchased directly from Meggitt SA or from an authorised distributor of Meggitt SA.

Meggitt SA reserves the right to alter any part of this publication without prior notice.

#### **EXPORT CONTROL**

The information contained in this document may be subject to export control regulations of the European Community, USA or other countries. Each recipient of this document is responsible for ensuring that the transfer or use of any information contained in this document complies with all relevant export control regulations. ECN N /A.

#### **COPYRIGHT**

Copyright © 2023 Meggitt SA

All rights reserved

Published and printed by Meggitt SA in Fribourg, Switzerland

The names of actual companies and products mentioned herein may be the trademarks of their respective owners.

The information contained in this document is subject to change without notice. This information shall not be used, duplicated or disclosed, in whole or in part, without the express written permission of Meggitt SA.



#### **PREFACE**

# About these release notes

This document provides important information about the VibroSight® software from Meggitt SA. It is applicable to all VibroSight-based condition monitoring systems using the versions of software described by this document, namely:

VibroSight software version 7.2.0 (part numbers (PNRs) software license: 608-001-000-001/Codes and software: 609-010-000-001 on physical media (USB device (flash drive/key))).

This document contains information about changes to the software since the previously released version (VibroSight 7.1.x), such as new features and improvements, solved problems and bug fixes, and hardware and software compatibility.

For more general information on the actual software, or the entire machinery protection system (MPS) and/or condition monitoring system (CMS), refer to the following Meggitt SA documentation:



tall VibroSight® software data sheet € (document reference 660-020-005-226A)



Getting started with VibroSight® installation guide (document reference 660-010-006-232A)



☑ VibroSight® help



 $VM600^{Mk2}\ MPC4^{Mk2} + IOC4^{Mk2}\ machinery\ protection\ and\ condition\ monitoring\ module\ data\ sheet$ (document reference 268-121)



™ VM600<sup>Mk2</sup> RLC16<sup>Mk2</sup> relay module data sheet (document reference 268-125)



VM600<sup>Mk2</sup> CPUM<sup>Mk2</sup> + IOCN<sup>Mk2</sup> rack controller and communications interface module data sheet (document reference 268-135)



M600<sup>Mk2</sup>/VM600 XMx16 + XIO16T extended condition monitoring modules data sheet (document reference 660-020-010-211A)



VibroSight application notes and technical notes.

Users who are familiar with VibroSight may also find it useful to refer to the release notes included in earlier versions of the software:

- VibroSight 7.1.0 (document reference 660-010-013-234A)
- VibroSight 7.0.0 (document reference 660-010-013-233A)
- VibroSight 6.1.0 (document reference 660-010-013-232A)
- VibroSight 6.0.0 (document reference 660-010-013-231A)

To Fly To Power To Live



- VibroSight 5.1.0 (document reference 660-010-013-230A)
- VibroSight 5.0.0 (document reference 660-010-013-229A)
- VibroSight 4.1.0 (document reference 660-010-013-228A)
- VibroSight 4.0.0 (document reference 660-010-013-227A)
- VibroSight 3.8.0 (document reference 660-010-013-226A)
- VibroSight 3.7.0 (document reference 660-010-013-225A)
- VibroSight 3.6.0 (document reference 660-010-013-224A)
- VibroSight 3.5.0 (document reference 660-010-013-223A)
- VibroSight 3.4.0 (document reference 660-010-013-222A)
- VibroSight 3.3.0 (document reference 660-010-013-221A)
- VibroSight 3.2.0 (document reference 660-010-013-220A)
- VibroSight 3.1.0 (document reference 660-010-013-219A)
- VibroSight 3.0.0 (document reference 660-010-013-218A)
- VibroSight 2.12.7 (document reference 660-010-013-217A)
- VibroSight 2.12.6 (document reference 660-010-013-216A)
- VibroSight 2.12.5 (document reference 660-010-013-215A)
- VibroSight 2.12.4 (document reference 660-010-013-214A)
- VibroSight 2.12.3 (document reference 660-010-013-213A)
- VibroSight 2.12.2 (document reference 660-010-013-212A)
- VibroSight 2.12.1 (document reference 660-010-013-211A)
- VibroSight 2.12.0 (document reference 660-010-013-210A)
- VibroSight 2.11.6 (document reference 660-010-013-209A)
- VibroSight 2.11.5 (document reference 660-010-013-208A)
- VibroSight 2.11.4 (document reference 660-010-013-207A)
- VibroSight 2.11.3 (document reference 660-010-013-206A)
- VibroSight 2.11.2 (document reference 660-010-013-205A)
- VibroSight 2.11.1 (document reference 660-010-013-204A)
- VibroSight 2.11.0 (document reference 660-010-013-203A)
- VibroSight 2.10.1 (document reference 660-010-013-201A)
- VibroSight 2.10.0 (document reference VIBROSIGHT-RN/E)
- VibroSight 2.9.7 (document reference VIBROSIGHT-RN/E)

To Fly To Power To Live



- VibroSight 2.9.6 (document reference VIBROSIGHT-RN/E)
- VibroSight 2.9.5 (document reference VIBROSIGHT-RN/E)
- VibroSight 2.9.4 (document reference VIBROSIGHT-RN/E)
- VibroSight 2.9.2 (document reference VIBROSIGHT-RN/E)
- VibroSight 2.9.1 (document reference VIBROSIGHT-RN/E).

#### Use of the release notes

You should read those sections that are most relevant to you and then keep the document for future reference.

#### Version identifiers

A complete VibroSight software version number has four components that provide the following information:

- **x**.x.x.x, major release identifier typically incremented once per year.
- x.x.x.x, minor release identifier incremented for each release with typically four scheduled releases per year.
- x.x.x.x, "hotfix" release identifier 0 for a normally scheduled release and incremented for each hotfix release.
- x.x.x.x, software build number for internal use.

For each scheduled release of VibroSight, at least one of the first two digits changes (x.x.x.x).

For unscheduled "hotfix" releases, which are occasionally required to solve urgent problems, the third digit changes  $(x.x.\mathbf{x}.x)$ .

The version identifiers for installed software appear in the Help About box (obtained using **Help > About** ... in any VibroSight software module).

To Fly To Power To Live



# **Terminology**

To distinguish between the different Meggitt SA products that can be used with the VibroSight® software, the following terminology is used in this document:

VM600<sup>Mk2</sup>/VM600 modules/card(s) – to refer to VibroSight compatible cards that are installed in a VM600<sup>Mk2</sup>/VM600 rack (that is, the first generation of VM600 systems).

The currently available VM600<sup>Mk2</sup>/VM600 modules/cards that are designed for operation with the VibroSight software are the XMx16 card pairs (XMC16 / XIO16T, XMV16 / XIO16T and XMVS16 / XIO16T) and the CPUx card pairs (CPUR2/IOCR2 and CPUR/IOCR).

Note: It is important to note that VibroSight Configurator is still used for the configuration of these VM600<sup>Mk2</sup>/VM600 modules/cards/systems.

Where XMx16 is used in this document, it refers to XMC16 / XIO16T, XMV16 / XIO16T and XMVS16 / XIO16T cards, unless otherwise stated.

Where CPUx is used in this document, it refers to CPUR2/IOCR2 and CPUR/IOCR cards, unless otherwise stated.

• VM600<sup>Mk2</sup> module(s) – to refer to VibroSight compatible modules that are installed in a VM600<sup>Mk2</sup> rack (that is, the second generation of VM600 systems).

The currently available VM600<sup>Mk2</sup> modules that are designed for operation with the VibroSight software are the MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> machinery protection and condition monitoring module, the RLC16<sup>Mk2</sup> relay module and the CPUM<sup>Mk2</sup> + IOCN<sup>Mk2</sup> rack controller and communications interface module.

Note: It is important to note that VibroSight Protect is used for the configuration of VM600<sup>Mk2</sup> modules/systems.

 VibroSmart® module(s) or VibroSmart® device(s) – to refer to VibroSight compatible VibroSmart modules or devices that are used in a VibroSmart distributed monitoring system. The currently available VibroSmart modules and devices that are designed for operation with the VibroSight software are the VSI010, VSN010 and VSV30x.

Where VibroSmart module is used in this document, it refers to the VSI010 and VSV30x modules, unless otherwise stated.

Where VibroSmart device is used in this document, it can refer to the VSN010 device only, or to the VSI010 and VSV30x modules and the VSN010 device, unless otherwise stated.

Where VSV30x is used in this document, it refers to VSV301 and VSV300 modules, unless otherwise stated.



# **TABLE OF CONTENTS**

1		ing	
2		es	
	2.1	Support for the next generation of diagnostic rulebox	
	_	.1.1 VibroSight diagnostic rulebox user interface	
		.1.2 Getting started with VibroSight diagnostic rulebox	
	2.2	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> support for rotor expansion (pendulum) processing	
	2.3	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> support for dual-channel rotor expansion (single taper) processing.	
	2.4	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> support for dual-channel rotor expansion (dual taper) processing2	
	2.5	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> support for dual-channel shaft axial position (collar) processing2	22
	2.6	Range inverted control for VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> position-based processings	24
	2.7	Channel associations for VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> dual-channel position-based processings 2	24
	2.8	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> support for delta quasi-static temperature processing	24
	2.9	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> support for delta quasi-static pressure processing	26
	2.10	Improved sensor catalog support for the GSI1272	27
	2.11	Improved tachometer functionality	28
	2.12	Improved diagnostic file handing	29
	2.13	Changes to the logging of events	29
	VM600 <sup>Mk2</sup> modules		30
	2.14	MPC4 <sup>Mk2</sup> + IOC4 <sup>Mk2</sup> module – hardware	30
	2.15	MPC4 <sup>Mk2</sup> + IOC4 <sup>Mk2</sup> module – firmware	31
	2.16	CPUM <sup>Mk2</sup> + IOCN <sup>Mk2</sup> module	33
3	Import	ant announcement concerning future versions of VibroSight	34
	3.1	VibroSight software and support for OPC HDA	34
4	Solved	problems and bug fixes	35
	4.1	General improvements and bug fixes	35
	4.2	VibroSight Vision not displaying hydro air-gap eccentricity measurements correctly	35
	4.3	VibroSight Server not running properly after hydro air-gap configuration changes	35
	4.4	VibroSight Protect not opening configurations created with earlier versions	35
	4.5	VibroSight Protect not saving configurations for systems containing modules with incompatible firmware	35
	4.6	VibroSight Protect not activating configurations using lowercase serial numbers	35
	4.7	VibroSight Protect allowing logical functions with direct connections between inputs and second-level logic gates	36
	4.8	VibroSight Protect not configuring/connecting to systems containing MPC4 <sup>Mk2</sup> modules with incompatible firmware	36
	4.9	Bus View's Route via OC bus control not working in VibroSight Protect	36
	4.10	VibroSight System Manager not changing firmware on multiple MPC4Mk2 modules in parallel	36
	4.11	Problems copying/exporting from VibroSight databases containing orbits	37

To Fly To Power To Live



5	Known	ISSUES	. 38	
	5.1	Security risks	. 38	
	5.2	Display of timestamps in VibroSight Vision	. 38	
	5.3	VibroSight Server and Host Service restart required after changes to network adapter	. 38	
	5.4	Length limitation of VibroSight Server instance names	. 38	
	5.5	Display of timestamps in VibroSight clients other than VibroSight Vision	. 39	
	5.6 Display of devices in VibroSight System Manager		Display of devices in VibroSight System Manager	. 39
	5.7	VibroSight Mimic backwards compatibility	. 40	
	5.8	VibroSight OPC Clients not recovering	. 40	
	5.9	Duplicate events	. 41	
	5.10	VibroSight Server status indicators	. 41	
	5.11	XMx16 card pre-logging	. 41	
	5.12	Problems creating new VibroSight OPC Classic Servers	. 41	
	5.13	Potential TCP port 50000 conflict	. 43	
	5.14	Problems using shared network drives/locations for VibroSight data management	. 43	
	5.15	Problems installing VibroSight 3.7.x on computers without internet access	. 44	
6	Compa	ntibility	. 45	
	6.1	VibroSight software		
	6.	1.1 Microsoft Windows operating systems	. 46	
	6.	1.2 Microsoft .NET Framework		
	6.	1.3 Microsoft Visual C++ Redistributable Package		
	6.	1.4 OPC Core Components Redistributable		
	6.	1.5 OPC UA Local Discovery Server		
	6.	1.6 Sybase SQL Anywhere 11 software	. 48	
	6.	1.7 Dell Backup and Recovery software	. 48	
	6.	1.8 MatrikonOPC software	. 49	
	6.2	VM600 <sup>Mk2</sup> /VM600 modules/cards	. 50	
	6.	2.1 Module/card firmware	. 50	
	6.3	VibroSmart devices	. 51	
	6.	3.1 Module firmware	. 51	
7	Upgrad	le procedure		
	7.1	VibroSight software user settings		
	7.2	Updating VibroSight-compatible hardware		
		2.1 VM600 <sup>Mk2</sup> /VM600 module/card firmware		
		2.2 VibroSmart device firmware		
		2.3 Updating the firmware using VibroSight System Manager		
	7.3	Final checks	.74	

To Fly To Power To Live



3	Customer support		
		Contacting us	
	8.2	Technical support	75
	8.3	Sales and repairs support	75
Appendix			76
VibroSight software and Windows® operating system compatibility  VibroSight software and Windows® Server operating system compatibility			77
			77
	Vib	roSight software and Microsoft® .NET Framework requirements	78

To Fly To Power To Live



# 1 Licensing

Since VibroSight 4.0.0, the ability to install and run VibroSight software updates and upgrades depends on the purchased "Updates and support" package.

NOTE:

VibroSight 7.2.0 is a minor level release and a new license key file is not required for updates and upgrades from VibroSight 7.x.x.

However, a new license key file is required for updates and upgrades from VibroSight 3.8.x or earlier.

For further information on licensing or to obtain a new VibroSight license key file, contact Meggitt SA customer support. See 8 Customer support.

#### 2 Features

#### General

# 2.1 Support for the next generation of diagnostic rulebox

VibroSight 7.2.0 introduces initial support for the latest generation of the VibroSight diagnostic rulebox, that is, an improved implementation of our existing diagnostics rule box solution.

Integrated into VibroSight Capture, the VibroSight software module for the configuration and operation of the condition monitoring (CMS) functionality of a VM600<sup>Mk2</sup> system, the new VibroSight diagnostics rulebox is a more powerful, fully-automated, decision support system for use by machinery operators and experts that further supports the effective monitoring of all rotating machinery.

#### NOTE:

The VibroSight diagnostic rulebox applies diagnostic rules and decision support tasks configured for an application/system to real-time data so that it can quickly and automatically provide information required to support the operation and maintenance of machinery.

The addition of the VibroSight diagnostic rulebox to VibroSight Capture provides a much more tightly-integrated decision support system that is easier to configure and use. For example, outputs from the VibroSight diagnostic rulebox are sent directly to the VibroSight Event Viewer – so there is less software for users and operators to have to learn.

(Previously, equivalent solutions required the VibroSight software and the separate VibroSight diagnostics rule box software, with communications between the two using a OPC DA (OPC Classic) interface for the export of real-time data from the VibroSight database (\*.vsdhf).)



# 2.1.1 VibroSight diagnostic rulebox user interface

As it is integrated into VibroSight Capture, the user interface for the VibroSight diagnostic rulebox is available on the Data tab/page of VibroSight Capture, under Diagnostic rulebox. This is shown in Figure 1.

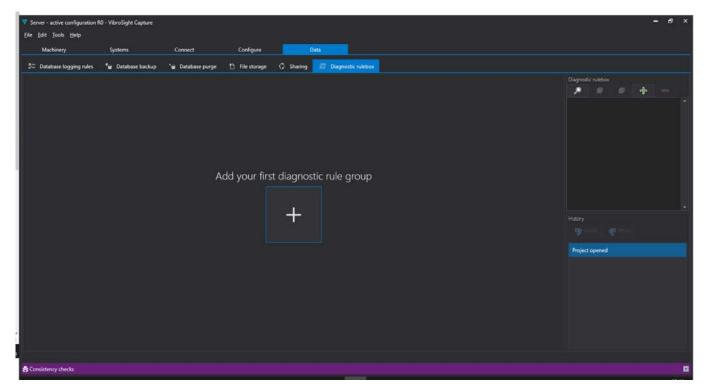


Figure 1: VibroSight diagnostic rulebox in VibroSight Capture

# 2.1.2 Getting started with VibroSight diagnostic rulebox

Using the VibroSight diagnostic rulebox (in VibroSight Capture) to add diagnostics to a VM600<sup>Mk2</sup> system (MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module) requires a few simple steps:

- Adding diagnostic rule groups which are used as "containers" for collections of related diagnostic rules. For
  example, different groups could be developed containing rules that are applicable to different machines.
  - In the **Diagnostic rulebox**, click the Add your first diagnostic rule group "+" box (main window, centre, see Figure 1) to add a diagnostic rule group. The main window (centre) updates to display information for the diagnostic rule group just added (selected), and the Diagnostic rulebox window (right top) lists the rule group.
  - Alternatively, in the Diagnostic rulebox window (right top), the "+" control can be used to add diagnostic rule components: diagnostic rule groups or diagnostic rules. Please note that diagnostic rules can only be added under diagnostic rule groups.



Similarly, in the Diagnostic rulebox window (right top), the "-" control can be used to remove the selected diagnostic rule component: diagnostic rule groups or diagnostic rules. Please note that when a diagnostic rule group is deleted, any associated (contained) diagnostic rules are also deleted.

It is important to note that when a diagnostic rule group is added, it must be associated with a machine. So in the main window (centre), for a diagnostic rule group, under Machines (left), use the Add control to associate a machine (machine train) with the diagnostic rule group.

Note: This is necessary in order for the associated (contained) diagnostic rules to be able to see the data/information available from the machinery.

#### NOTE:

In VibroSight diagnostic rulebox, a rule group is intended to be used to contain the rules that are applicable to machines of the same type, like a library/template.

(For reference, previous solutions using the VibroSight software and the separate VibroSight diagnostics rule box software required that rules were created on a machine by machine basis – even if they were identical.)

Note: At any time, the History window (right bottom) is used to undo/redo operations in the configuration.

Adding diagnostic rules – these are the rules that will actually process the input data in order to generate the
outputs.

In the Diagnostic rulebox window (right top), select a diagnostic rule group, then use the "+" control to add a diagnostic rule to the group. The main window (centre) updates to display information for the diagnostic rule just added (selected), and the Diagnostic rulebox window (right top) lists the rule. This is shown in Figure 2.

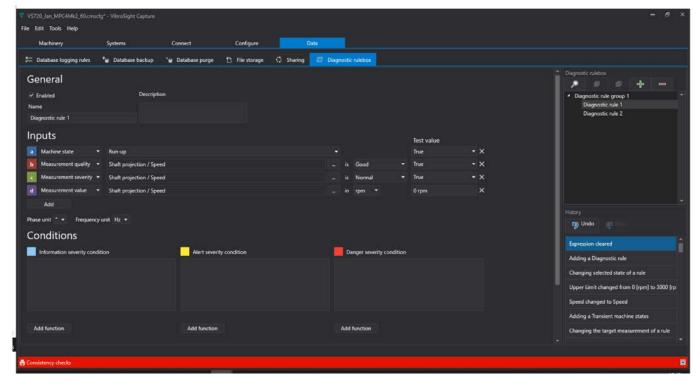


Figure 2: Diagnostic rule groups and diagnostic rules in VibroSight diagnostic rulebox (VibroSight Capture)

To Fly To Power To Live



 Configuring the diagnostic rules – specify how the rules will actually process the input data and the required outputs (results/actions).

#### Inputs

For a diagnostic rule, in the main window (centre), under Inputs (left), use the Add control to add inputs to the rule.

Note: As each input is added, it is automatically assigned a letter (starting with the letter "a") that uniquely identifies the input, so that it can be processed in the Conditions section (below), as required.

Inputs are defined in terms of Machine state, Measurement quality, Measurement severity or Measurement value, which is done using the first drop-down box on an input row. The subsequent controls on each input row are used to further define the input, for example, in terms of measurement name, etc. See Figure 2.

Please note that at the end of each input row, there is a corresponding Test value box that can be used to assign values to inputs in order to help test any expressions in the Conditions section (below).

The Phase unit and Frequency unit controls at the bottom of the Inputs section are used to define the units to be used by these physical quantities in the VibroSight diagnostic rulebox.

#### **Conditions**

For a diagnostic rule, in the main window (centre), under Conditions (left), there is a box for each type of severity condition that can be evaluated by a diagnostic rule, that is, Information, Alert and Danger.

Click in a Conditions box (Information, Alert or Danger) to enter an expression consisting of basic mathematical, relational and/or logical operators that will be evaluated in order to produce a boolean output (true or false). If the output of the condition/expression is true, then the corresponding Event below the Condition is triggered. If the output is false, then the Event below the Condition is not triggered.

Note: Inputs are treated as variables in expressions. Simply substitute the letter automatically assigned to an input in the Inputs section (above) in order to use the input in an expression, as required.

Please note that when an expression is added to a condition box (Information, Alert and/or Danger), a Result is displayed directly below the box. This result (true or false) is the evaluation of the condition/expression using the values from the Test value boxes in in the Inputs section (above) and is provided to help develop and test expressions.

To Fly To Power To Live



A summary of the basic mathematical, relational and/or logical operators that can be used in condition/expressions is as follows:

The math expressions can mix scalar, vector or matrix type. The following standard operators are supported: ', the transpose/adjungate operator for matrices

power operator ^

standard operators working on vector, matrix and scalar \*, /, + , -

The per element operators working on matrices and vectors \*. , /.

If you don't specify per element operation, linear algebra logic will be used for \* and / when operands are matrices

factorial operator!

percentage operator %

back divison operator for matrices ,  $AB = A^{(-1)*B}$ , which comes from A\*X = B and gives a solution to the system of linear equations. If matrices are not square LQR (minimum norm) solution is computed.

div and mod for integer division

 $comparison\ operators < , <= , > , >= , ==$ 

binary operators: and, not, or, xor

assign operator, =

colon operator, : (for ranges)

The "i" defines a complex number:

a = 2+3i;

All operations support complex numbers. When using expressions which can result in a complex number like: (-1)^(1/3), the result will be complex, only if arguments are complex. The expression will also not auto reduce to a real number, even if imaginary part of the complex number is 0. To reduce the result to the real number part only, you have to call function real(x). To explicitly form a complex number use the cplx(re, im) function. The iscomplex(x) function returns 1 if the variable is complex and 0 otherwise.

It is of course possible to evaluate a list of expressions:

a = 1;

b=2;

c = a + b;

where the variables will remain in the memory until cleared.

To Fly To Power To Live



The precedence of the operands is little different from Pascal (Delphi), giving a lower precedence to logical operands, as these only act on booleans (and not on integers like in Pascal):

(highest): ! -x +x %

\* / div mod

+ 
> >= < <= <> =

not

or and xor

(lowest) =

The Add function control below each condition box (Information, Alert and/or Danger) are used to add more advanced mathematical functions to the expression in a processing box.

#### **Events**

For a diagnostic rule, in the main window (centre), under Events (left), there is a box for each type of severity message that can be used by a diagnostic rule, that is, Information, Alert and Danger.

Click in an Events box (Information, Alert or Danger) to enter a text phrase/string to be used as the "messages" associated with this particular diagnostic rule when an event is generated.

For example, if the Alert severity message is "Investigate unit 1", then when the VibroSight diagnostic rulebox generates this event, the VibroSight Event Viewer will include the message as part of the event:

Date / TimeEvent typeName...Message06.01.2023 14:30:00Diagnostic ruleboxAlert severity rule triggered...Investigate unit 1

The Command line box below the Events boxes is used to specify an external executable or script file that the VibroSight diagnostic rulebox will also run when it generates an event.

The Command line should be formatted as:

C:\example\_script.bat %sev %a %b

#### Where

example\_script.bat is the name of the external executable such as a Windows batch file.

*%sev* is the event severity level that generated/triggered the event, which can used by the external executable, as required.

%a is the value of input a, that is, the input automatically assigned as a in the Inputs section (above), %b is the value of input b, that is, the input automatically assigned as b, and so on.

To Fly To Power To Live



The Time delay box below the Events boxes is used to specify the time duration for which a condition/expression must be true before the VibroSight diagnostic rulebox will generate an event.

It is important to realise that the VibroSight diagnostic rulebox generates events when the condition/expression for an event remains true for the duration of the required time period. Accordingly, the condition/expression for an event must become false, then true again for the duration of the time period before an event can be generated a second time, and so on.

Saving and running the VibroSight diagnostic rulebox configuration

After the VibroSight diagnostic rulebox has been configured, because it is part of VibroSight Capture, it can be saved and activated in the usual way.

As usual, the Consistency checks window (bottom) should be used to help correct any configuration errors and warnings as they occur, thereby helping ensure that a valid configuration is arrived at.

Once the VibroSight Capture configuration has been saved as a VibroSight Server using the File > Save as server ... command and any changes have been applied using the File > Apply changes to active configuration ... command, it is only necessary to ensure that the **Server Features – Diagnostic rulebox** control is enabled on the Status tab/page of the VibroSight Server in order for the VibroSight diagnostic rulebox to run.

NOTE:

VibroSight 7.2.0 introduces initial support for the VibroSight diagnostic rulebox and as such is currently limited to static data only (not dynamic data) and operation with VM600<sup>Mk2</sup> systems (MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> modules).

To Fly To Power To Live



# 2.2 VM600Mk2 MPC4Mk2 support for rotor expansion (pendulum) processing

VibroSight 7.2.0 adds support for Rotor expansion (pendulum) processing and measurement, a single-channel processing, when using the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module's dynamic or auxiliary channels.

#### NOTE:

Rotor expansion (pendulum) processing is similar to the existing support for rotor expansion (collar) processing, except that the pendulum method utilises a magnet on a lever arm in order to follow the movement of the shaft collar, such that the lever arm ratio (L1 / L2) enables the measurement range to be extended well beyond that of a sensor used on its own.

More specifically, VibroSight Protect now allows individual VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> dynamic and/or auxiliary channels to be configured for Rotor expansion (pendulum) processing using proximity sensors / measurement chains on CH1-CH4 and/or AX1-AX2.

In VibroSight Protect, when configuring Rotor expansion (pendulum) processing for machinery protection, it is necessary to configure a dynamic or auxiliary channel for use with proximity sensors / measurement chains, such as the TQxxx/IQSxxx. First, click/select the dynamic or auxiliary measurement channel, then configure the channel by selecting Processing type: Single, Sensor family: Proximity probes, then Rotor expansion (pendulum).

Then, when prompted to configure the sensors / measurement chains (Configuration of a channel), use the Add control to select the proximity probe (and measurement chain) from the Library in order to use a sensor / measurement chain with default values. Alternatively, under the Library list, use the Add control to add a new sensor chain (vibro-meter or generic) to the list, or use the Duplicate and/or Edit controls to modify an existing sensor / measurement chain as required.

In VibroSight Protect, when configuring Rotor expansion (pendulum) processing for machinery protection, it is important to note that:

- A proximity probe (sensor) is required.
- A dynamic (CH1-CH4) or auxiliary (AX1-AX2) channel can be used.
- An initial gap must be configured (in mechanical (displacement) or electrical units) and the specifications of the lever arm must also be configured. This is done on the Processing tab for the measurement channel.
- A Range inverted control is available in order to be able to configure the direction/sense of the measurement output range. This is also on the Processing tab for the measurement channel.
- Only a single quasi-static rotor expansion measurement (with alarms) is provided.

In VibroSight Capture, when configuring Rotor expansion (pendulum) processing for condition monitoring, it is important to note that:

• For the component/processing selected in the Machinery image (top), the name and type of measurement is displayed (bottom, left), while more detailed information for the associated processing and measurements is displayed (bottom, centre) across three tabs: General, Processing and Alarms.

To Fly To Power To Live



- The information displayed is a combination of:
  - The information imported from the associated machinery protection system (MPS) configuration, that is, the measurements (sensors / measurements chains, processing and alarms) imported from the VibroSight Protect configuration.
  - The default condition monitoring measurements (processing and alarms) that are automatically generated by VibroSight Capture, depending on the VibroSight Protect configuration.

In general, on the Processing tab, under Condition monitoring, the default settings can be changed as required. On the Alarms tab, under Condition monitoring, additional alarms can also be added as required.

#### NOTE:

It is important to note that in VibroSight Capture, any machinery protection system (MPS) information is displayed for information only and cannot be edited. In general, such information is displayed as being unavailable (that is, greyed out).

However, all condition monitoring system (CMS) information can be freely edited in VibroSight Capture, as required by the user.

# 2.3 VM600Mk2 MPC4Mk2 support for dual-channel rotor expansion (single taper) processing

VibroSight 7.2.0 adds support for dual-channel Rotor expansion (single taper) processing and measurement, a dual-channel processing, when using the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module's dynamic or auxiliary channels.

# NOTE:

Dual-channel Rotor expansion (single taper) processing is similar to the existing support for dual-channel rotor expansion (collar) processing, except that it is designed for operation with single-taper shafts.

More specifically, VibroSight Protect now allows "paired" VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> dynamic and/or auxiliary channels to be configured for dual-channel Rotor expansion (single taper) processing using proximity sensors / measurement chains on CH1-CH2, CH3-CH4 and/or AX1-AX2.

In VibroSight Protect, when configuring dual-channel Rotor expansion (single taper) processing for machinery protection, it is necessary to configure a pair of dynamic or auxiliary channels for use with proximity sensors / measurement chains, such as the TQxxx/IQSxxx. First, click/select a dynamic or auxiliary measurement channel, then configure the pair of channels by selecting Processing type: Dual, Sensor family: Proximity probes, then Rotor expansion (single taper).

Then, when prompted to configure the sensors / measurement chains (Configuration of a channel), for each of the two channels, use the Add control to select the proximity probe (and measurement chain) from the Library in order to use a sensor / measurement chain with default values. Alternatively, under the Library list, use the Add control to add a new sensor chain (vibro-meter or generic) to the list, or use the Duplicate and/or Edit controls to modify an existing sensor / measurement chain as required.

Alternatively, the Copy from control can be used to re-use the configuration for a proximity sensor (and measurement chain) that is already configured for a different measurement channel.

To Fly To Power To Live



In VibroSight Protect, when configuring dual-channel Rotor expansion (single taper) processing for machinery protection, it is important to note that:

- Two proximity probes (sensors) are required.
- A pair of dynamic (CH1-CH2 or CH3-CH4) or auxiliary (AX1-AX2) channels must be used.
- For each channel, an initial gap must be configured (in mechanical (displacement) or electrical units) and the specifications of the taper (ramp angle) must also be configured. This is done on the Processing tab for the measurement channel.
- A Range inverted control is available in order to be able to configure the direction/sense of the measurement output range. This is also on the Processing tab for the measurement channel.
- Only a single quasi-static rotor expansion measurement (with alarms) is provided.

In VibroSight Capture, when configuring dual-channel Rotor expansion (single taper) processing for condition monitoring, it is important to note that:

- For the component/processing selected in the Machinery image (top), the name and type of measurement is displayed (bottom, left), while more detailed information for the associated processing and measurements is displayed (bottom, centre) across three tabs: General, Processing and Alarms.
- The information displayed is a combination of:
  - The information imported from the associated machinery protection system (MPS) configuration, that is, the measurements (sensors / measurements chains, processing and alarms) imported from the VibroSight Protect configuration.
  - The default condition monitoring measurements (processing and alarms) that are automatically generated by VibroSight Capture, depending on the VibroSight Protect configuration.

In general, on the Processing tab, under Condition monitoring, the default settings can be changed as required. On the Alarms tab, under Condition monitoring, additional alarms can also be added as required.

# NOTE:

It is important to note that in VibroSight Capture, any machinery protection system (MPS) information is displayed for information only and cannot be edited. In general, such information is displayed as being unavailable (that is, greyed out).

However, all condition monitoring system (CMS) information can be freely edited in VibroSight Capture, as required by the user.

To Fly To Power To Live



# 2.4 VM600Mk2 MPC4Mk2 support for dual-channel rotor expansion (dual taper) processing

VibroSight 7.2.0 adds support for dual-channel Rotor expansion (dual taper) processing and measurement, a dual-channel processing, when using the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module's dynamic or auxiliary channels.

NOTE:

Dual-channel Rotor expansion (dual taper) processing is similar to the existing support for dual-channel rotor expansion (collar) processing, except that it is designed for operation with dual-taper shafts.

More specifically, VibroSight Protect now allows "paired" VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> dynamic and/or auxiliary channels to be configured for dual-channel Rotor expansion (dual taper) processing using proximity sensors / measurement chains on CH1-CH2, CH3-CH4 and/or AX1-AX2.

In VibroSight Protect, when configuring dual-channel Rotor expansion (dual taper) processing for machinery protection, it is necessary to configure a pair of dynamic or auxiliary channels for use with proximity sensors / measurement chains, such as the TQxxx/IQSxxx. First, click/select a dynamic or auxiliary measurement channel, then configure the pair of channels by selecting Processing type: Dual, Sensor family: Proximity probes, then Rotor expansion (dual taper).

Then, when prompted to configure the sensors / measurement chains (Configuration of a channel), for each of the two channels, use the Add control to select the proximity probe (and measurement chain) from the Library in order to use a sensor / measurement chain with default values. Alternatively, under the Library list, use the Add control to add a new sensor chain (vibro-meter or generic) to the list, or use the Duplicate and/or Edit controls to modify an existing sensor / measurement chain as required.

Alternatively, the Copy from control can be used to re-use the configuration for a proximity sensor (and measurement chain) that is already configured for a different measurement channel.

In VibroSight Protect, when configuring dual-channel Rotor expansion (dual taper) processing for machinery protection, it is important to note that:

- Two proximity probes (sensors) are required.
- A pair of dynamic (CH1-CH2 or CH3-CH4) or auxiliary (AX1-AX2) channels must be used.
- For each channel, an initial gap must be configured (in mechanical (displacement) or electrical units) and the specifications of the tapers (ramp angles) must also be configured. This is done on the Processing tab for the measurement channel.
- A Range inverted control is available in order to be able to configure the direction/sense of the measurement output range. This is also on the Processing tab for the measurement channel.
- Only a single quasi-static rotor expansion measurement (with alarms) is provided.

In VibroSight Capture, when configuring dual-channel Rotor expansion (dual taper) processing for condition monitoring, it is important to note that:

 For the component/processing selected in the Machinery image (top), the name and type of measurement is displayed (bottom, left), while more detailed information for the associated processing and measurements is displayed (bottom, centre) across three tabs: General, Processing and Alarms.

To Fly To Power To Live



- The information displayed is a combination of:
  - The information imported from the associated machinery protection system (MPS) configuration, that is, the measurements (sensors / measurements chains, processing and alarms) imported from the VibroSight Protect configuration.
  - The default condition monitoring measurements (processing and alarms) that are automatically generated by VibroSight Capture, depending on the VibroSight Protect configuration.

In general, on the Processing tab, under Condition monitoring, the default settings can be changed as required. On the Alarms tab, under Condition monitoring, additional alarms can also be added as required.

#### NOTE:

It is important to note that in VibroSight Capture, any machinery protection system (MPS) information is displayed for information only and cannot be edited. In general, such information is displayed as being unavailable (that is, greyed out).

However, all condition monitoring system (CMS) information can be freely edited in VibroSight Capture, as required by the user.

# 2.5 VM600Mk2 MPC4Mk2 support for dual-channel shaft axial position (collar) processing

VibroSight 7.2.0 adds support for dual-channel Shaft axial position (collar) processing and measurement, a dual-channel processing, when using the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module's dynamic channels.

#### NOTE:

Dual-channel Shaft axial position (collar) processing is similar to the existing support for single-channel Shaft axial position (collar) processing, except that the dual-channel method incorporates 2002 (2-out-of-2) voting logic, such that the dual-channel axial position measurement is the average of the two corresponding single-channel axial position measurements and the dual-channel data flags are the logical OR of the two corresponding single-channel data flags.

More specifically, VibroSight Protect now allows "paired" VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> dynamic channels to be configured for dual-channel Shaft axial position (collar) processing using proximity sensors / measurement chains on CH1-CH2 and/or CH3-CH4.

In VibroSight Protect, when configuring dual-channel Shaft axial position (collar) processing for machinery protection, it is necessary to configure a pair of dynamic channels for use with proximity sensors / measurement chains, such as the TQxxx/IQSxxx. First, click/select a dynamic measurement channel, then configure the pair of channels by selecting Processing type: Dual, Sensor family: Proximity probes, then Shaft axial position (collar).

Then, when prompted to configure the sensors / measurement chains (Configuration of a channel), for each of the two channels, use the Add control to select the proximity probe (and measurement chain) from the Library in order to use a sensor / measurement chain with default values. Alternatively, under the Library list, use the Add control to add a new sensor chain (vibro-meter or generic) to the list, or use the Duplicate and/or Edit controls to modify an existing sensor / measurement chain as required.

To Fly To Power To Live



Alternatively, the Copy from control can be used to re-use the configuration for a proximity sensor (and measurement chain) that is already configured for a different measurement channel.

In VibroSight Protect, when configuring dual-channel Shaft axial position (collar) processing for machinery protection, it is important to note that:

- Two proximity probes (sensors / measurement chains) are required.
- A pair of dynamic (CH1-CH2 or CH3-CH4) channels must be used.
- For each channel, an initial gap must be configured (in mechanical (displacement) or electrical units). This is
  done on the Processing tab for the measurement channel.
- A Range inverted control is available in order to be able to configure the direction/sense of the measurement output range. This is also on the Processing tab for the measurement channel.
- Only a single shaft axial position measurement (with alarms) is provided.

#### NOTE:

The dual-channel Shaft axial position (collar) processing incorporates 2002 voting logic, such that the axial position measurement provided is the average of the two corresponding single-channel axial position measurements (and the data flags are the logical OR of the two corresponding single-channel data flags).

In VibroSight Capture, when configuring dual-channel Shaft axial position (collar) processing for condition monitoring, it is important to note that:

- For the component/processing selected in the Machinery image (top), the name and type of measurement is displayed (bottom, left), while more detailed information for the associated processing and measurements is displayed (bottom, centre) across three tabs: General, Processing and Alarms.
- The information displayed is a combination of:
  - The information imported from the associated machinery protection system (MPS) configuration, that is, the measurements (sensors / measurements chains, processing and alarms) imported from the VibroSight Protect configuration.
  - The default condition monitoring measurements (processing and alarms) that are automatically generated by VibroSight Capture, depending on the VibroSight Protect configuration.

In general, on the Processing tab, under Condition monitoring, the default settings can be changed as required. On the Alarms tab, under Condition monitoring, additional alarms can also be added as required.

#### NOTE:

It is important to note that in VibroSight Capture, any machinery protection system (MPS) information is displayed for information only and cannot be edited. In general, such information is displayed as being unavailable (that is, greyed out).

However, all condition monitoring system (CMS) information can be freely edited in VibroSight Capture, as required by the user.

To Fly To Power To Live



# 2.6 Range inverted control for VM600Mk2 MPC4Mk2 position-based processings

VibroSight 7.2.0 ensures that a Range inverted control is now available for VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module position-based processings, notably those using collars, pendulums, shaft ends or tapers (single or dual).

The Range inverted control allows the direction/sense of the measurement output range to be configured depending on user preferences.

In general, the Range inverted control is available on the Processing tab for the measurement channel (VibroSight Protect). By default, the Range inverted control is not selected.

#### Example:

A position-based processing using a TQ902/IQS900 sensor / measurement chain has a default measurement range of 0.15 to 2.15 mm.

However, with the Range inverted control selected, the measurement range becomes -0.15 to -2.15 mm.

# 2.7 Channel associations for VM600Mk2 MPC4Mk2 dual-channel position-based processings

In VibroSight 7.2.0, the user interfaces for VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module dual-channel position-based processings have been improved in order to more clearly identify which channel is associated with which part of the shaft, to make it easier to change/swap the channels (sensor / measurement chain) associated with each part of the shaft, and to see how the Range inverted control affects the direction/sense of the measurement.

The improved user interfaces affect the following dual-channel processings:

Differential expansion (collar), Differential expansion (single taper) and Differential expansion (dual taper), Rotor expansion (collar), Rotor expansion (single taper) and Rotor expansion (dual taper).

The updated user interfaces can be found on the Processing tab for the dual-channel measurements, above the individual channels (VibroSight Protect).

This improved channel association makes it easier to understand the physical arrangement of sensors / measurement chains (channels) on the machinery being monitored, resulting in easier installation, configuration and diagnosis of systems.

# 2.8 VM600Mk2 MPC4Mk2 support for delta quasi-static temperature processing

VibroSight 7.2.0 adds support for Delta quasi-static temperature processing and measurement, a dual-channel processing, when using the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module's dynamic or auxiliary channels.

#### NOTE:

Delta quasi-static temperature processing is similar to the existing support for quasi-static temperature processing, except that the delta method uses two temperature measurement channels and subtracts one measurement from the other in order to directly provide the difference (delta) between the temperature measurements.

To Fly To Power To Live



More specifically, VibroSight Protect now allows "paired" VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> dynamic and/or auxiliary channels to be configured for Delta quasi-static temperature processing using temperature sensors / measurement chains on CH1-CH2, CH3-CH4 and/or AX1-AX2.

In VibroSight Protect, when configuring Delta quasi-static temperature processing for machinery protection, it is necessary to configure a pair of dynamic or auxiliary channels for use with temperature sensors / measurement chains. First, click/select a dynamic or auxiliary measurement channel, then configure the pair of channels by selecting Processing type: Dual, Sensor family: Temperature sensors, then Delta quasi-static temperature.

Then, when prompted to configure the sensors / measurement chains (Configuration of a channel), for each of the two channels, use the Add control to select the temperature sensor (and measurement chain) from the Library in order to use a sensor / measurement chain with default values. Alternatively, under the Library list, use the Add control to add a new sensor chain (vibro-meter or generic) to the list, or use the Duplicate and/or Edit controls to modify an existing sensor / measurement chain as required.

Alternatively, the Copy from control can be used to re-use the configuration for a temperature sensor (and measurement chain) that is already configured for a different measurement channel.

In VibroSight Protect, when configuring Delta quasi-static temperature processing for machinery protection, it is important to note that:

- Two temperature sensors / measurement chains are required.
- A pair of dynamic (CH1-CH2 or CH3-CH4) or auxiliary (AX1-AX2) channels must be used.
- For each channel, a temperature offset must be configured (in temperature units). This is done on the Processing tab for the measurement channel.
- Only a single delta quasi-static temperature measurement (with alarms) is provided.

In VibroSight Capture, when configuring Delta quasi-static temperature processing for condition monitoring, it is important to note that:

- For the component/processing selected in the Machinery image (top), the name and type of measurement is displayed (bottom, left), while more detailed information for the associated processing and measurements is displayed (bottom, centre) across three tabs: General, Processing and Alarms.
- The information displayed is a combination of:
  - The information imported from the associated machinery protection system (MPS) configuration, that is, the measurements (sensors / measurements chains, processing and alarms) imported from the VibroSight Protect configuration.
  - The default condition monitoring measurements (processing and alarms) that are automatically generated by VibroSight Capture, depending on the VibroSight Protect configuration.

To Fly To Power To Live



In general, on the Processing tab, under Condition monitoring, the default settings can be changed as required. On the Alarms tab, under Condition monitoring, additional alarms can also be added as required.

#### NOTE:

It is important to note that in VibroSight Capture, any machinery protection system (MPS) information is displayed for information only and cannot be edited. In general, such information is displayed as being unavailable (that is, greyed out).

However, all condition monitoring system (CMS) information can be freely edited in VibroSight Capture, as required by the user.

#### 2.9 VM600Mk2 MPC4Mk2 support for delta quasi-static pressure processing

VibroSight 7.2.0 adds support for Delta quasi-static pressure processing and measurement, a dual-channel processing, when using the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module's dynamic or auxiliary channels.

#### NOTE:

Delta quasi-static pressure processing is similar to the existing support for quasistatic pressure processing, except that the delta method uses two pressure measurement channels and subtracts one measurement from the other in order to directly provide the difference (delta) between the pressure measurements.

More specifically, VibroSight Protect now allows "paired" VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> dynamic and/or auxiliary channels to be configured for Delta quasi-static pressure processing using pressure sensors / measurement chains on CH1-CH2, CH3-CH4 and/or AX1-AX2.

In VibroSight Protect, when configuring Delta quasi-static pressure processing for machinery protection, it is necessary to configure a pair of dynamic or auxiliary channels for use with pressure sensors / measurement chains. First, click/select a dynamic or auxiliary measurement channel, then configure the pair of channels by selecting Processing type: Dual, Sensor family: Pressure sensors, then Delta quasi-static pressure.

Then, when prompted to configure the sensors / measurement chains (Configuration of a channel), for each of the two channels, use the Add control to select the pressure sensor (and measurement chain) from the Library in order to use a sensor / measurement chain with default values. Alternatively, under the Library list, use the Add control to add a new sensor chain (vibro-meter or generic) to the list, or use the Duplicate and/or Edit controls to modify an existing sensor / measurement chain as required.

Alternatively, the Copy from control can be used to re-use the configuration for a pressure sensor (and measurement chain) that is already configured for a different measurement channel.

In VibroSight Protect, when configuring Delta quasi-static pressure processing for machinery protection, it is important to note that:

- Two pressure sensors / measurement chains are required.
- A pair of dynamic (CH1-CH2 or CH3-CH4) or auxiliary (AX1-AX2) channels must be used.
- For each channel, a pressure offset must be configured (in pressure units). This is done on the Processing tab for the measurement channel.
- Only a single delta quasi-static pressure measurement (with alarms) is provided.

To Fly To Power To Live



In VibroSight Capture, when configuring Delta quasi-static pressure processing for condition monitoring, it is important to note that:

- For the component/processing selected in the Machinery image (top), the name and type of measurement is displayed (bottom, left), while more detailed information for the associated processing and measurements is displayed (bottom, centre) across three tabs: General, Processing and Alarms.
- The information displayed is a combination of:
  - The information imported from the associated machinery protection system (MPS) configuration, that is, the measurements (sensors / measurements chains, processing and alarms) imported from the VibroSight Protect configuration.
  - The default condition monitoring measurements (processing and alarms) that are automatically generated by VibroSight Capture, depending on the VibroSight Protect configuration.

In general, on the Processing tab, under Condition monitoring, the default settings can be changed as required. On the Alarms tab, under Condition monitoring, additional alarms can also be added as required.

#### NOTE:

It is important to note that in VibroSight Capture, any machinery protection system (MPS) information is displayed for information only and cannot be edited. In general, such information is displayed as being unavailable (that is, greyed out).

However, all condition monitoring system (CMS) information can be freely edited in VibroSight Capture, as required by the user.

# 2.10 Improved sensor catalog support for the GSI127

The sensor catalog used by the VibroSight software for the configuration of the inputs to a machinery monitoring system such as a VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module has improved how information related to sensors / measurement chains using a GSI127 galvanic separation unit is handled and presented in order to help reduce external wiring errors.

In general, depending on the sensor / measurement chain using a GSI127 galvanic separation unit, the output signal from the GS127 can be connected to the input of a IOC4<sup>Mk2</sup> module in one of two ways:

- GSI127 O/P  $\rightarrow$  IOC4Mk2 HI and GSI127 0 V  $\rightarrow$  IOC4Mk2 LO, that is, non-inverted.
- GSI127 O/P → IOC4<sup>Mk2</sup> LO and GSI127 0 V → IOC4<sup>Mk2</sup> HI, that is, inverted.

Accordingly, now in the sensor catalog, when the information related to a sensor / measurement chain using a GSI127 galvanic separation unit is presented, below the GSI127, the following information is displayed:

Transfer function (sensitivity) of the particular GSI127 used.
 For example, 1 V/mA for a GSI127 with ordering option code B02 as typically used by a IPC707 signal conditioner, −1 V/V for a GSI127 with ordering option code B05 as typically used by a IQS900 signal conditioner.

To Fly To Power To Live



A tooltip that can be used to highlight the wiring required between the GSI127 and IOC4<sup>Mk2</sup>, that is, non-inverted or inverted.

NOTE:

The sensor / measurement chain wiring diagrams in the relevant installation manual also provide detailed information on the wiring required between sensors / measurement chains and machinery monitoring systems.

In VibroSight Protect, the **Tools > Global sensors catalog** command is used to access and work with the sensors / measurement chains used as inputs to VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> modules.

# 2.11 Improved tachometer functionality

The functionality of the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module's auxiliary channels, when used as tachometers, has been improved such that they can now be configured and used as follows:

- For use with one or two shafts.
  - That is, each auxiliary channel, when used as a tachometer, can be configured for operation with one shaft (Single shaft) or two shafts (Dual shaft) providing up to two speed measurement outputs per tachometer channel.
  - (Previously, the tachometers were effectively capable of operation with one shaft (single shaft) only providing a single speed measurement output per channel.)
- · With configurable tacho ratios.
  - That is, for each auxiliary channel used as a tachometer, a tacho ratio (Conversion ratio) can be individually configured for each speed measurement output.
  - (Previously, the tachometers were effectively capable of operation with a fixed, default tacho ratio of 1:1.)

In VibroSight Protect, when configuring an auxiliary channel as a tachometer (on the Configure tab/page), with the channel selected, the Processing tab now allows Number of shafts to be configured as either Single shaft or Dual shaft, as required.

Note: The default Number of shafts is Single shaft.

While for each speed measurement output (one for Single shaft and two for Dual shaft), a Conversion ratio (tacho ratio) in terms of two integers between 1 and 60000 can be configured, as required.

Note: The default Conversion ratio (tacho ratio) is 1:1.

Further, in VibroSight Capture, when connecting measurement channels to machine train components (on the Connect tab/page), for a tachometer configured for operation with two shafts (Dual shaft), both speed measurements (individually identifiable by measurement name) are available so that they can be connected to different parts of the machine train. For example, to the input and output shafts of a gearbox.

To Fly To Power To Live



This improved tachometer functionality makes it easier to configure VM600<sup>Mk2</sup>-based systems to monitor and protect systems including components such as gearboxes, belts, chains, pulleys, etc.

# 2.12 Improved diagnostic file handing

In most VibroSight software modules, the **Help > Save diagnostic information** ... command is used to save diagnostic information about the VibroSight software running on a particular computer to a VibroSight diagnostic information file (\*.zip).

VibroSight diagnostic information files contain important information about the operation of an installation/system that can be shared with Meggitt Customer support and/or Engineering to help diagnose problems experienced in the field.

Improved handling of diagnostic information by VibroSight now results in dramatically reduced waiting times for users and ultimately, improved customer support.

(Previously, the VibroSight diagnostic information file (\*.zip) also included information about Windows events (application, security, etc.) which dramatically increased the time required to save a diagnostic file. For example, times greater than 30 minutes were not uncommon.)

# 2.13 Changes to the logging of events

Starting with VibroSight 7.2.0, all alarms and events for a system will automatically be logged into the VibroSight database as long as data logging is enabled in the VibroSight Server. That is, it is only necessary to ensure that the **Server Features – Data logging manager** control is enabled on the Status tab/page of the VibroSight Server in order for the logging of events to occur.

(For reference, earlier versions of VibroSight required that event logging was explicitly configured for the logging of events to occur. For example, in VibroSight Configurator, when creating a VibroSight Server configuration, in the Data storage view, under Data logging, Events storage groups and Events logging rules had to be added and configured in order to define which specific events to log, as required.

Please note that in VibroSight Configurator, the Events storage groups and Events logging rules have now been removed as they are no longer required.)



# VM600Mk2 modules

#### 2.14MPC4Mk2 + IOC4Mk2 module - hardware

Due to the ongoing global electronic components shortage, it has become necessary to create a new version of the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> machinery protection and condition monitoring module.

More specifically, there will soon be two versions of the MPC4<sup>Mk2</sup> module available and in use:

- PNR 600-041-000-vvv which uses an automotive grade Xilinx Zynq SoC (system-on-chip) processor. This is the original version which has been provided to customers up until now.
- PNR 600-041-001-vvv which uses an industrial grade Xilinx Zynq SoC processor.
   This is the new version which will soon be provided to customers.

Both versions of the MPC4<sup>Mk2</sup> module (PNRs 600-041-000-vvv and 600-041-001-vvv) are fully compatible with the same specifications and features, that is, they are form, fit and functionally equivalent modules. While one version of the module uses an automotive grade processor and the other uses its industrial grade equivalent, both versions have exactly the same operating and storage temperature ranges so there is no impact on customers or end users.

It is important to note that this new version of the MPC4<sup>Mk2</sup> module (PNR 600-041-001-vvv) is foreseen as a temporary measure with a planned production of approximately 1600 modules – required in order to meet the ongoing high demand for VM600<sup>Mk2</sup> solutions.

NOTE:

The original version of the MPC4<sup>Mk2</sup> module (PNR 600-041-000-001) is no longer supported, so it is not compatible with the latest versions of firmware. For example, the machinery protection firmware (640-025-007-001). See also 7.2.1 VM600<sup>Mk2</sup>/VM600 module/card firmware.



# 2.15MPC4Mk2 + IOC4Mk2 module – firmware

Updated VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> machinery protection and condition monitoring module firmware with the following main improvements:

#### Machinery protection firmware: 640-025-007-001

#### NOTE:

VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> machinery protection firmware (640-025-007-001) is compatible with both versions of the MPC4<sup>Mk2</sup> module (PNRs 600-041-000-vvv and 600-041-001-vvv). However, it is important to note that, depending on the version of MPC4<sup>Mk2</sup> module hardware, the firmware upgrade path is different:

• For earlier versions of MPC4<sup>Mk2</sup> module PNR 600-041-000-002 (with an automotive grade Xilinx Zynq SoC processor), upgrading to the 640-025-007-001 machinery protection firmware is only possible from the 640-025-006-000 machinery protection firmware.

That is, modules with 640-025-005-000 firmware or older will first have to be upgraded to the 640-025-006-000 firmware, then upgraded to the 640-025-007-001 firmware (a two-step process).

• For later versions of MPC4<sup>Mk2</sup> module PNR 600-041-001-002 (with an industrial grade Xilinx Zynq SoC processor), upgrading to the 640-025-007-001 machinery protection firmware is a simple one-step process.

This is because MPC4<sup>Mk2</sup> module PNR 600-041-001-002 is a new module and so is thus far only available and compatible with the 640-025-007-001 firmware.

See also Recovery firmware: 640-031-005-001 (below).

#### Features:

- Support for industrial grade processor (Xilinx Zyng SoC (system-on-chip) processor).
- Faster code execution and updated operating system.
- Tacho gear ratio support.
- Low-pass (LP) filter supports 120 dB/octave.
- Improved LED behaviour.
- · CPUMMk2 alarm reset accepted when locked.
- · Reboot delay depends on rack slot number.
- Additional signal processing: Single-channel Rotor expansion (pendulum), Dual-channel Rotor expansion (single taper), Dual-channel Rotor expansion (dual taper), Delta quasi-static pressure, Delta quasi-static temperature, Dual-channel Shaft axial position (collar).

To Fly To Power To Live



#### Bug fixes:

- Analog output no longer updated during stabilisation time period (when module first enters the Operational mode).
- Module no longer goes into Fail-safe mode when a configuration with incorrect slot identifier is sent.
- Alarm events are no longer incorrectly generated when an alarm is configured as latched.
- Analog output current no longer becomes imprecise with higher loads.
- Module always restarts after a power cycle.

#### Restrictions:

- Only compatible with condition monitoring firmware 640-033-003-000.
- Only compatible with VibroSight 7.2.
- Only compatible with VM600<sup>Mk2</sup> CPUM<sup>Mk2</sup> + IOCN<sup>Mk2</sup> firmware 640-033-003-000.

# Condition monitoring firmware: 640-033-003-000

#### Features:

- Faster code execution.
- Tacho gear ratio support.
- Low-pass (LP) filter supports 120 dB/octave.

#### Restrictions:

• Only compatible with machinery protection firmware 640-025-007-001.

To Fly To Power To Live



# Recovery firmware: 640-031-005-001

NOTE:

Upgrading to the 640-031-005-001 recovery firmware is only possible from the 640-025-007-001 machinery protection firmware.

That is, modules with 640-025-006-000 machinery protection firmware or older will first have to be upgraded to the 640-025-007-001 machinery protection firmware, then upgraded to the 640-031-005-001 recovery firmware.

See also Machinery protection firmware: 640-025-007-001 (above).

#### Features:

Support for industrial grade processor (Xilinx Zynq SoC (system-on-chip) processor).

#### Restrictions:

- Only compatible with proof test firmware 640-032-003-000.
- Only compatible with VibroSight 7.2.

#### Proof test firmware: 640-032-003-000

#### Bug fixes:

- Proof test no longer incorrectly passes if IOC4<sup>Mk2</sup> module's hardware PNR is not detected.
- Proof test's DC redundant test now works for values close to zero.

#### Restrictions:

Only compatible with recovery firmware 640-031-005-001.

See also 6.2 VM600Mk2/VM600 modules/cards.

#### 2.16CPUMMk2 + IOCNMk2 module

Updated VM600<sup>Mk2</sup> CPUM<sup>Mk2</sup> + IOCN<sup>Mk2</sup> rack controller and communications interface firmware with the following main improvements:

#### Base-system / applications firmware: 640-034-003-000

#### Restrictions:

Only compatible with VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> machinery protection firmware 640-025-007-001.

See also 6.2 VM600<sup>Mk2</sup>/VM600 modules/cards.

To Fly To Power To Live



# 3 Important announcement concerning future versions of VibroSight

# 3.1 VibroSight software and support for OPC HDA

Please note that due to planned changes to the Microsoft .NET Framework – which are out of our control – it will soon no longer be possible for the VibroSight software to support OPC HDA (historical data access, part of OPC Classic).

As a result of these changes and for commercial reasons, it has been decided to remove VibroSight's support for OPC Classic servers (OPC DA (data access, "live" data) and OPC HDA) by the end of 2023.

Please note that VibroSight will continue to support OPC Classic clients (allowing the import of data into a VibroSight database) and OPC UA, as before.

Accordingly, it is recommended that customers who rely on VibroSight's support for OPC Classic servers (OPC DA and OPC HDA) contact <u>Alfonso Fernandez</u>, Product Owner, VibroSight, in a timely manner to discuss alternative solutions.

To Fly To Power To Live



# 4 Solved problems and bug fixes

# 4.1 General improvements and bug fixes

General stability improvements and bug fixes across the VibroSight 7.2.0 software.

# 4.2 VibroSight Vision not displaying hydro air-gap eccentricity measurements correctly

In VibroSight Vision, when using a Polar Waveform plot to display eccentricity measurements from a VibroSmart-based hydro air-gap monitoring system, the measurement data was displayed incorrectly, characterised by inconsistent/unstable plots with some poles/probes missing, and many plots flagged as containing bad quality data.

# 4.3 VibroSight Server not running properly after hydro air-gap configuration changes

When working with systems containing a hydro air-gap and flux processing block, the VibroSight Server would stop running (crash) after changes were made to the hydro air-gap configuration (for example, disabling a data entity such as a layer stator eccentricity) in VibroSight Configurator and the Air-Gap server features (processing) were reenabled in the VibroSight Server.

# 4.4 VibroSight Protect not opening configurations created with earlier versions

With VibroSight 7.1.x, VibroSight Protect would not open certain machinery protection configurations (that is, Protect files (\*.mpscfg)) created using earlier versions of VibroSight Protect, specifically, configurations containing a relay for which no input had been defined.

# 4.5 VibroSight Protect not saving configurations for systems containing modules with incompatible firmware

With VibroSight 7.1.0, VibroSight Protect, having activated a configuration containing a VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> module and a CPUM<sup>Mk2</sup> module but with firmware versions older then the versions provided with VibroSight 7.1.0, and then re-connecting to the system just configured, VibroSight Protect would no longer save the machinery protection configuration (that is, Protect files (\*.mpscfg)).

# 4.6 VibroSight Protect not activating configurations using lowercase serial numbers

In VibroSight Protect, when activating a configuration containing a VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> module whose Serial number contains lowercase characters (for example, as01234 instead of AS01234), the software would not activate the configuration but reported an error.

NOTE:

Later versions of VibroSight Protect only allow Serial numbers containing uppercase characters to be entered (for example, AS01234 instead of as01234).

To Fly To Power To Live



4.7 VibroSight Protect allowing logical functions with direct connections between inputs and second-level logic gates

In VibroSight Protect, when working with Logical functions, it was possible to make a direct connection between Inputs and logic gates in the Second level conditions.

NOTE:

VibroSight Protect now only allows direct connection between Inputs and logic gates in the First level conditions, and logic gates in the First level conditions and logic gates in the Second level conditions.

It is no longer possible to create direct connection between Inputs and logic gates in the Second level conditions, and configurations containing such connections will be detected and reported by the consistency checker.

4.8 VibroSight Protect not configuring/connecting to systems containing MPC4Mk2 modules with incompatible firmware

In VibroSight Protect, when activating a configuration containing multiple VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> modules but with different firmware versions actually running on the modules, the Dashboard tab/page would keep displaying the system status as "Connecting" even though one or more modules had incompatible firmware and could neither be connected to or configured.

Starting with VibroSight 7.2, VibroSight Protect now detects incompatible firmware and will inform the user via a warning message, as required.

4.9 Bus View's Route via OC bus control not working in VibroSight Protect

In VibroSight Protect, when working with the Bus View (on the Dashboard tab/page), after a Route via Raw bus control is used in an OC bus to change the sharing of a signal from an OC bus to the Raw bus, the corresponding Route via OC bus control in the Raw bus could not be used to change the sharing of a signal from the Raw bus to an OC bus (as the link to the action/functionality behind the control was broken).

4.10 VibroSight System Manager not changing firmware on multiple MPC4Mk2 modules in parallel

When VibroSight System Manager was being used to change the firmware on multiple VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> modules in parallel (that is, at the same time) – by selecting one or more modules in the System Explorer window, Devices view, before running the Change firmware command (Actions window) – the upgrade(s) would fail with the firmware upgrade window/wizard stuck showing:

Upgrading firmware on the module(s): Finished Waiting for the firmware to be installed: In progress

To Fly To Power To Live



# 4.11 Problems copying/exporting from VibroSight databases containing orbits

In VibroSight Capture, when using File Storage operations (on the Data tab/page) to copy/export data from a VibroSight Server (\*.vshdf) to a VibroSight historical data archive (\*.vshda), if the data to be copied includes orbits and some of the orbits are corrupt (typically due to the VibroSight Server not being closed correctly), then the Filt storage copy operation can fail with the result that the historical data archive (\*.vshda) is not created.



## 5 Known issues

# 5.1 Security risks

A number of Open web application security project (OWASP) security risks have been identified related to a UPC UA library used by the VibroSight software. This UPC UA library is from a third-party (Softing AG, Softing Industrial Automation GmbH), who have recently implemented a fix. However the improved UPC UA library is not included in the latest release of VibroSight (VibroSight 7.2).

For information, the specific issues that have been identified are:

- CVE-2022-29862: An infinite loop in OPC UA .NET Standard Stack 1.04.368 allows a remote attackers to cause the application to hang via a crafted message
- CVE-2022-29863: OPC UA .NET Standard Stack 1.04.368 allows remote attacker to cause a crash via a crafted message that triggers excessive memory allocation.
- CVE-2022-29864: OPC UA .NET Standard Stack 1.04.368 allows a remote attacker to cause a server to crash via a large number of messages that trigger Uncontrolled Resource Consumption.
- CVE-2022-29865 : OPC UA .NET Standard Stack 1.04.368 allows a remote attacker to bypass the application authentication check via crafted fake credentials
- CVE-2022-29866: OPC UA .NET Standard Stack 1.04.368 allows a remote attacker to exhaust the memory resources of a server via a crafted request that triggers Uncontrolled Resource Consumption.

# 5.2 Display of timestamps in VibroSight Vision

In VibroSight Vision, when the timestamps (date and time) are configured to be displayed as Site time or Local computer time and the site time or local computer time is subsequently changed on the relevant computer (for example, using Windows > Control Panel > Date and Time), this change is not reflected in the VibroSight Vision user interface until the user clicks on the **Timestamp** displayed in the VibroSight Vision status bar.

# 5.3 VibroSight Server and Host Service restart required after changes to network adapter

If the configuration of a network adapter is changed (for example, enabled or disabled, connected or disconnected) on a computer running VibroSight, then the VibroSight Servers and Host Services running on the computer must be restarted in order for the network adapter to be recognized by the VibroSight discovery mechanism.

## 5.4 Length limitation of VibroSight Server instance names

Since VibroSight 2.9.6, VibroSight Server instance names are limited to 18 characters, whereas up to 27 characters were allowed in previous versions. This constraint is enforced during the creation of new server instances with VibroSight 2.9.6 or later.

To Fly To Power To Live



NOTE:

VibroSight allows only alphanumeric characters (A to Z, a to z, 0 to 9), the hyphen-minus character ( - ) and the underscore character (  $\_$  ) to be used for VibroSight Server names.

However, existing server instances may be non-compliant (too long) and no longer run after an upgrade of the VibroSight software. In such cases, the file names used for a VibroSight Server database file (\*.vssrvdb or \*.db) and a VibroSight Server configuration file (\*.vssrvcfg or \*.config) should be updated (and manually edited in the VibroSight configuration file) to be 18 characters or less. Changes may also be required in any VibroSight software that references the server instance name, such as VibroSight Vision projects.

Where used, the automated data management commands and operations that append a timestamp (\_yyyyMMddHHmmss) to the Server instance name reduces the number of file name characters that remain available for VibroSight Server instance names to three. Alternatively, the server instance name can be shorted after the data repository command or operation is complete.

Also, depending on the VibroSight Server data repository (database) file names used and any truncation performed by VibroSight, it is possible that servers are created with names that contain non-allowed characters (such as spaces), with the result that these servers will not be accessible by VibroSight software clients. Similarly, duplicate VibroSight Server names are also possible.

#### NOTE:

Choose appropriate VibroSight Server names in order to avoid name conflicts arising due to truncation and/or additional data repositories being created during automatic data management.

This is particularly important for systems with automated data management and system backup procedures that can generate VibroSight Server data repositories with different file names.

# 5.5 Display of timestamps in VibroSight clients other than VibroSight Vision

Although VibroSight Vision now supports the display of timestamps (date and time) as either Site time, UTC time or Local computer time, all other VibroSight client software modules continue to display timestamps in local computer time only (that is, the date and time according to the local clock of the computer running the VibroSight software module).

# 5.6 Display of devices in VibroSight System Manager

In the System Explorer window of VibroSight System Manager, the Devices tree-view does not always update correctly to show all of the devices (VM600 modules/cards and VibroSmart devices) available on the network.

In particular, this has been seen when changing the firmware of a device, and can persist even after a refresh (using the **Refresh** toolbar button or **View > Refresh**).

If this behaviour is seen, the recommended workaround is to:

- · Wait a few minutes and refresh again.
- Restart VibroSight System Manager.



# 5.7 VibroSight Mimic backwards compatibility

VibroSight 2.10.0 contained significant improvements and changes, including a separate VibroSight Mimic client software module for mimics (that were previously available in VibroSight Vision). As a result, VibroSight Vision mimics created with VibroSight 2.9.7 or earlier are not compatible with VibroSight 2.10.0 or later.

VibroSight 2.11.0 contained significant improvements and changes to the VibroSight Mimic client software module. As a result, VibroSight Vision mimics created with VibroSight 2.10.1 or earlier are not compatible with VibroSight 2.11.0 or later.

VibroSight 2.11.5 contained significant improvements to the VibroSight Mimic project framework to include version information, in order to improve the compatibility between projects created with different versions of VibroSight Mimic and eliminate the requirement for the recreation of Mimics. Starting with VibroSight 2.11.5, Mimic projects automatically detect any changes in the VibroSight Mimic software that affect project compatibility, inform the user and update the project as required.

#### NOTE:

VibroSight 2.11.5 is also able to open and work with Mimic projects created with VibroSight 2.11.0 or later, if the corresponding database had been updated as required.

#### NOTE:

When updating existing machinery monitoring projects created with VibroSight 2.12.x to VibroSight 3.x.x or later, a new data repository created by copying a VibroSight database (\*.vssrvdb) to a VibroSight historical data folder (\*.vshdf) must use the same server file name as the existing server in order for existing VibroSight Mimics to maintain links with the data repository and continue to work (without manual corrections).

In addition, the VibroSight Server using the new data repository must be running before the existing VibroSight Mimics are run for the first time, after the update.

# 5.8 VibroSight OPC Clients not recovering

When a VibroSight OPC Client is being used to import information from an external OPC server into a VibroSight system and the external OPC server becomes unavailable, the VibroSight OPC Client may not always recover automatically when the OPC server becomes available again.

This is typically characterised by the VibroSight OPC Client continuing to show connection error messages even when OPC server is available and can result in permanent loss of the imported data if not noticed.

# NOTE:

The external OPC data can be permanently lost if it is not imported into VibroSight as expected.

Any VibroSight system feature or configuration element relying on the imported OPC data will not behave as expected, for example, alarms, machinery operating conditions and data logging rules.

To Fly To Power To Live



If this behaviour is seen, the recommended workaround is to:

- Stop and restart the VibroSight OPC Client from either the VibroSight Server
   (Data > Acquisition > OPC Device Driver) or VibroSight System Manager.
- Stop and restart the VibroSight Server, if required.

## 5.9 Duplicate events

For VibroSight systems using VM600 XMx16 cards, VibroSight Event Viewer retrieves all of the event information available from the data buffers on the cards.

For VibroSight systems using VibroSmart modules, VibroSight Event Viewer retrieves the event information available from the current time only (no buffered events).

Accordingly, for a VibroSight system using VM600 XMx16 cards, there is the possibility of duplicate events being listed in the Event Viewer, particularly for VibroSight systems being operated without an NTP server (where events are not recognised as duplicates due to time drift).

# 5.10VibroSight Server status indicators

The status indicators (performance counter monitors) on the Status tab of the new VibroSight Server are not correctly displayed and updated when an NVIDIA WMI driver is installed on the same computer as the VibroSight Server.

#### NOTE:

The NVIDIA Enterprise Management Toolkit (NVWMI) is a graphics and display management and control technology that interfaces to Microsoft's Windows Management Instrumentation (WMI) infrastructure, specific to NVIDIA graphics processing units (GPUs).

This is because NVIDIA WMI prevents the Microsoft .NET Framework from obtaining the required counter values from the underlying operating system / computer.

## 5.11 XMx16 card pre-logging

For an XMx16 card pair, if Dynamic Input Channel 16 is used as an input to a Dynamic Processing Block that is used as an input to a Dual Shaft Relative Processing Block which is configured to provide an Orbit and/or Full Spectrum output, then any pre-logging configured for the principal mode Waveform and/or Spectrum of Dynamic Input Channel 16 will not actually log any of the data from the same pre-logging scope.

## 5.12 Problems creating new VibroSight OPC Classic Servers

Users who have upgraded from an earlier version of VibroSight to a later version (for example, from VibroSight 2.x.x or 3.0.0 to VibroSight 3.1.0) can experience problems when creating new VibroSight OPC Classic Servers.

To Fly To Power To Live



Such problems are typically characterised by the **OPC Server Create** command in VibroSight System Manager displaying an error message such as

"The type initializer for 'ch. VibroMeter. Xms. OpcServer. Utils. OpcServer Utils' threw an exception".

This typically occurs because an earlier version of the OpcServer.config file required by VibroSight OPC Classic Servers is being used by the later installation of VibroSight, which can happen in one of two ways:

- When a version of VibroSight 3.x.x or later is installed on a computer that was running a version of VibroSight 2.x.x or earlier, the VibroSight installer automatically checks existing VibroSight folders (such as C:\ProgramData\Meggitt\VibroSight 2) in order to copy relevant system and/or user preference files across to the new VibroSight folders (such as C:\ProgramData\Meggitt\VibroSight), including an earlier OpcServer.config file.
- When VibroSight 3.1.0 is installed on a computer that was running VibroSight 3.0.0, the creation of a VibroSight OPC Classic installer using VibroSight 3.0.0 automatically created an earlier OpcServer.config file.

As shown below, the first few lines of a typical OpcServer.config file contains version specific information that is incompatible with later versions of VibroSight:

So for users who have upgraded from an earlier version of VibroSight to a later version, if problems are experienced when creating new VibroSight OPC Classic Servers, the workaround is to:

1. Use an XML-compatible text editor program to edit the OpcServer.config file and remove the version specific information. That is, change the line containing the section name from:

<section name="opcServersConfiguration" type="ch.VibroMeter.Xms.OpcServer.Utils.OpcServersSystemConfiguration,
XmsOpcServerUtils, Version=2.0.0.0, Culture=neutral, PublicKeyToken=2db2a2387bac0a0a" />
to:

<section name="opcServersConfiguration" type="ch.VibroMeter.Xms.OpcServer.Utils.OpcServersSystemConfiguration, XmsOpcServerUtils, Culture=neutral, PublicKeyToken=2db2a2387bac0a0a" />

2. Restart the computer.

Note: The computer must be restarted to ensure that the edited version of the OpcServer.config file is used (and not some other version from cache memory).

To Fly To Power To Live



3. Use the **OPC Server Create** command in VibroSight System as required.

NOTE:

The manual migration of existing VibroSight OPC Classic Servers to VibroSight 3.x.x or later is described in detail in the "VibroSight OPC Classic Server migration" section of the latest Getting started with VibroSight installation guide.

# 5.13 Potential TCP port 50000 conflict

The VibroSight Host Service (XmsHostService.exe) requires TCP port 50000 for communication with the VibroSight software. So if the computer running the VibroSight software is running other software which also requires TCP port 50000, this results in a TCP port conflict which can prevent VibroSight (or the other software) from running.

During the VibroSight software installation process, the VibroSight 3.4.x or later installer will typically detect other software on the computer that is using TCP port 50000 and report this. For example: "The port 50000 cannot be used. Please close all application using this port before manually starting the host service."

Accordingly, any potential TCP port 50000 conflicts should be resolved before the VibroSight software can be successfully run.

NOTE:

The VibroSight software's TCP and UDP port requirements are described in detail in the "Software installation" section of the latest Getting started with VibroSight installation guide. See section 4. After installing VibroSight.

# 5.14 Problems using shared network drives/locations for VibroSight data management

On computers running Windows 10 or Windows Server 2016, problems can be experienced using shared network drives/locations with VibroSight's integrated data management operations such as Offline data storage and Database backup (configured in VibroSight Configurator) due to Windows security policies and restrictions.

Such problems are typically characterised by the individual copy commands scheduled and run on a VibroSight Server (corresponding to Offline data storage and Database backup operations) failing to run correctly. More specifically, on the Data Management tab of a VibroSight Server, scheduled incremental copy jobs (Type: Copy) are typically displayed with Status: Error, while the Log Messages tab of the server display typically displays messages such as "Errors during the copy operation" and "Uncaught error IOException occurred in task 'Task "DataRepositoryCopyDataMan...".

NOTE:

For Windows 10 and Windows Server 2016, Microsoft improved network security with a change to the rules governing shared network drives/locations.

More specifically, a shared network drive/location is now only accessible and visible to the user who created the shared network drive/location, even if the user is an Administrator.

To Fly To Power To Live



Accordingly, in order to avoid such problems, a shared network drive/location on Windows 10 and Windows Server 2016 computers that is required to be used by VibroSight's integrated data management operations should be created as a "system account" in order to ensure that the required Windows Services can access the shared resource (drive/location).

This can easily be done using <u>Microsoft's PsExec utility</u>. For example, by running the following command (as an Administrator):

PsExec.exe -i -s cmd.exe /C "net use Z: \\server\share"

Where the net use command is used to map the \computer name\sharename (\server\share) to the devicename (Z:).

#### NOTE:

For Windows 10 and Windows Server 2016, Microsoft improved network security with a change to the rules governing shared network drives/locations. More specifically, a shared network drive/location is now only accessible and visible to the user who created the shared network drive/location, even if the user is an Administrator.

# 5.15 Problems installing VibroSight 3.7.x on computers without internet access

On computers which are not connected to the internet, the VibroSight 3.7.x installer can experience problems when automatically installing the prerequisite Microsoft Visual C++ Redistributable Package for Visual Studio 2015, and report a generic message such as "Setup Failed. One or more issues caused the setup to fail".

As a workaround, trying to manual install the Microsoft Visual C++ Redistributable Package for Visual Studio 2015, the Microsoft Visual C++ installer can also experience problems, and report a similar generic "Setup Failed" message.

This is a known Microsoft problem which is due to some components in Visual Studio being signed by a certification authority that is not installed on the computer, and the computer cannot automatically download the required certificate(s) because it is not connected to the internet.

Accordingly, the Microsoft solution is to:

- On a computer which is connected to the internet, download the following certificate: http://www.microsoft.com/pki/certs/MicRooCerAut2011\_2011\_03\_22.crt
   Then copy the certificate to the VibroSight computer (for example to C:\Temp).
- 2. On the VibroSight computer, use the certmgr.exe utility to add the certificate by using the command line. Note: For more information, refer to the Certmgr.exe (Certificate Manager Tool) topic at MSDN.
- 3. Open an admin command prompt and run the following command: certmgr.exe /add C:\Temp\MicRooCerAut2011\_2011\_03\_22.cer /s /r localMachine root
- 4. Next, try installing the patch KB3135996 or KB3136000.

If required, additional information is available from a Microsoft MSDN blog, here: <a href="https://blogs.msdn.microsoft.com/vsnetsetup/2016/03/28/a-certificate-chain-could-not-be-built-to-a-trusted-root-authority-2">https://blogs.msdn.microsoft.com/vsnetsetup/2016/03/28/a-certificate-chain-could-not-be-built-to-a-trusted-root-authority-2</a>



# 6 Compatibility

As part of the VibroSight software installation process, the VibroSight installer will automatically check to see if the required Microsoft .NET Framework, Microsoft Visual C++ Redistributable Package, OPC Core Components Redistributable software and OPC UA Local Discovery Server are pre-installed on the computer:

- The required Microsoft Visual C++ Redistributable Package (see section 6.1.3) must be manually installed before VibroSight can be installed. If it is not detected, then the VibroSight installer will exit the installation and VibroSight is not installed.
- The required Microsoft .NET Framework (see section 6.1.2) is automatically installed by the VibroSight installer
  if it is not detected.
- The required OPC Core Components Redistributable (see section 6.1.4) software is automatically installed on the computer by the VibroSight installer if it is not detected.
- The required OPC UA Local Discovery Server (see section 6.1.5) software is automatically installed on the computer by the VibroSight installer if it is not detected.

NOTE:

Refer to the latest version of the Getting started with VibroSight installation guide or the VibroSight software data sheet for further information on VibroSight's prerequisites and compatibility.

# 6.1 VibroSight software

VibroSight 7.2.0 is a minor level release and replaces VibroSight 7.1.x.

Compatibility with existing VibroSight data repositories (databases) is achieved using a specific data migration process from any existing databases based on Sybase SQL Anywhere (\*.vssrvdb) to data repositories based on the VibroSight historical data repositories (VibroSight historical data folder (\*.vshdf) for operation with a VibroSight Server (live data) and VibroSight historical data archive (\*.vshda) for operation with historical data).

Compatibility with existing VibroSight machinery monitoring projects using VibroSight OPC Servers that were created using VibroSight 2.12.7 or earlier is achieved using a specific VibroSight OPC Server migration process for these VibroSight OPC Servers.

Therefore, it is important to note that:

- New machinery monitoring projects created with VibroSight 7.x.x (VibroSight 3.x.x or later) will automatically
  use VibroSight historical data repositories.
- Existing machinery monitoring projects created with versions of VibroSight earlier than VibroSight 3.0.0 must be manually migrated from Sybase SQL Anywhere databases to VibroSight historical data repositories before they can be used with VibroSight 7.x.x (VibroSight 3.x.x or later).
- Existing machinery monitoring projects using VibroSight OPC Servers that were created with versions of VibroSight earlier than VibroSight 2.12.7 must manually migrate their VibroSight OPC Servers before they can be used with VibroSight 7.x.x (VibroSight 3.x.x or later).
  - It is very important to note that migrating a VibroSight OPC Server from VibroSight 2.12.7 or earlier to

To Fly To Power To Live



VibroSight 7.x.x (VibroSight 3.x.x or later) or later requires that certain steps must be performed using the existing version of VibroSight (that is, VibroSight 2.12.7 or earlier) BEFORE it is removed (uninstalled).

NOTE:

The manual migration of an existing machinery monitoring project to VibroSight 7.x.x (VibroSight 3.x.x or later) or later is described in detail in the "Data migration" and "VibroSight OPC Server migration" sections of the latest

🔁 Getting started with VibroSight installation guide.

# 6.1.1 Microsoft Windows operating systems

VibroSight 7.x.x (VibroSight 3.x.x or later) or later is compatible with 32-bit versions and 64-bit versions of Microsoft ® Windows ® operating systems.

NOTE:

Starting with VibroSight 3.0.0, VibroSight software is now available as 64-bit software for 64-bit Windows and 32-bit software for 32-bit Windows. The 64-bit version of VibroSight can be installed on 64-bit Windows computers only. The 32-bit version of VibroSight can be installed on 32-bit Windows computers only. Only a single version of VibroSight can be installed and exist on a computer at any one time

See the Appendix of these release notes for further information on VibroSight software and Windows operating system compatibility.

## 6.1.2 Microsoft .NET Framework

For most Windows operating systems, VibroSight 7.x.x (VibroSight 3.7.0 or later) requires that the Microsoft .NET Framework 4.7.2 or later is installed.

VibroSight 7.x.x requires Microsoft .NET Framework 4.7.2. NOTE:

If the required Microsoft .NET Framework is not pre-installed, then the VibroSight installer will detect this and automatically install it as part of the VibroSight software installation process.

See the Appendix of these release notes for further information on VibroSight software and Microsoft .NET Framework requirements.

To Fly To Power To Live



# 6.1.3 Microsoft Visual C++ Redistributable Package

VibroSight 7.x.x (VibroSight 3.x.x or later) requires that the Microsoft Visual C++ Redistributable Package for Visual Studio 2015 is installed, in order to install and register the Visual C++ libraries used by VibroSight.

NOTE:

The 64-bit version of the Microsoft Visual C++ Redistributable Package ("Microsoft Visual C++ 2015 Redistributable (x64)") must be installed on 64-bit Windows computers.

The 32-bit version of the Microsoft Visual C++ Redistributable Package ("Microsoft Visual C++ 2015 Redistributable (x86)") must be installed on 32-bit Windows computers.

If the required Microsoft Visual C++ Redistributable Package is not pre-installed, then the VibroSight installer will detect this and exit the installation.

# 6.1.4 OPC Core Components Redistributable

VibroSight 7.x.x (VibroSight 3.x.x or later) requires that the OPC Core Components Redistributable is installed, in order to configure and run VibroSight OPC Clients and VibroSight OPC Servers correctly: the redistributable must be installed on OPC client computers in order to allow connections to remote OPC servers and it must be installed on OPC server computers in order to allow OPC clients to browse for running OPC servers.

NOTE:

The 64-bit version of the OPC Core Components Redistributable ("OPC Core Components Redistributable (x64) 106.0") must be installed on 64-bit Windows computers.

The 32-bit version of the OPC Core Components Redistributable ("OPC Core Components Redistributable (x86) 106.0") must be installed on 32-bit Windows computers.

If the required OPC Core Components Redistributable is not pre-installed, then the VibroSight installer will detect this and automatically install it as part of the VibroSight software installation.

# 6.1.5 OPC UA Local Discovery Server

VibroSight 7.x.x or later requires that the OPC UA Local Discovery Server is installed, in order to expose OPC UA servers for discovery and enable communications with OPC UA clients.

If the required OPC UA Local Discovery Server is not pre-installed, then the VibroSight installer will detect this and automatically install it as part of the VibroSight software installation.



# 6.1.6 Sybase SQL Anywhere 11 software

VibroSight 7.x.x (VibroSight 3.x.x or later) does not include any Sybase SQL database software.

Starting with VibroSight 3.0.0, the VibroSight historical data repositories (VibroSight historical data folder (\*.vshdf) for operation with a VibroSight Server (live data) and VibroSight historical data archive (\*.vshda) for operation with historical data) are exclusively used for the required data repositories.

A VibroSight database based on Sybase SQL Anywhere (\*.vssrvdb) can no longer be used as a data repository. Accordingly, the Sybase SQL Anywhere 11 database software is no longer included and distributed as part of the VibroSight software.

NOTE:

VibroSight 3.x.x or later exclusively uses data repositories based on the VibroSight historical data system.

VibroSight 2.12.7 used data repositories based on Sybase SQL Anywhere databases and introduced initial support for working with data repositories based on the VibroSight historical data repositories for data analysis.

VibroSight 2.12.6 or earlier exclusively used data repositories based on Sybase SQL Anywhere databases.

NOTE:

The manual migration of an existing machinery monitoring project to VibroSight 7.x.x (VibroSight 3.x.x or later) is described in detail in the "Data migration" section of the latest \*\*Getting started with VibroSight installation guide.

# 6.1.7 Dell Backup and Recovery software

Some Dell™ computers running versions of Dell Backup and Recovery software can experience problems running the VibroSight software, characterised by the VibroSight software not running or running incorrectly. This is because the Dell Backup and Recovery software can use a version of SQLite and associated libraries (DLLs) that prevent the VibroSight Host Service from running correctly.

For example, VibroSight clients can stop running (crash), VibroSight clients can be unable to connect to data sources and/or VibroSight System manager may not display all of the commands expected to be available in the Actions window.

If this behaviour is seen, the recommended workaround is to uninstall the Dell Backup and Recovery software.

**NOTE:** It is recommended to install and use VibroSight 3.x.x or earlier on a computer that does not have Dell Backup and Recovery software installed.

To Fly To Power To Live



#### 6.1.8 MatrikonOPC software

Both MatrikonOPC™ software and the VibroSight software can be installed and run on the same computer.

However, if the MatrikonOPC software is installed after the VibroSight software, this can result in problems related to credentials (access rights). These problems are typically characterised by an unhandled exception in VibroSight Configurator when trying to configure an OPC device in the Hardware view or an unhandled exception in a VibroSight Server when trying to handle/process OPC data.

MatrikonOPC software and the VibroSight software must be installed on the same computer in the following order:

- 1. Install the MatrikonOPC software.
- 2. Install the Microsoft Visual C++ Redistributable Package for Visual Studio 2010 (version 40219). Note: This redistributable package is required by the MatrikonOPC software.
- 3. Install the Microsoft Visual C++ Redistributable Package for Visual Studio 2015 (version 23026 or later). Note: This redistributable package is required by the VibroSight software.
- 4. Install VibroSight 3.x.x or later.



# 6.2 VM600<sup>Mk2</sup>/VM600 modules/cards

#### 6.2.1 Module/card firmware

There are some firmware upgrades for VM600Mk2/VM600 modules/cards corresponding to VibroSight 7.2.0.

The latest firmware for the VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> module is now:

- Machinery protection: 640-025-007-001.Mpc4g2Fw (updated)
- Condition monitoring: 640-033-003-000.VxeFw (updated)
- Recovery: 640-031-005-001.Mpc4g2Fw (updated)
- Proof test: 640-032-003-000.VxeFw (updated).

See 2.14 MPC4Mk2 + IOC4Mk2 module – hardware and 2.15 MPC4Mk2 + IOC4Mk2 module – firmware.

The latest firmware for the new VM600Mk2 CPUMMk2 module is now:

Base system: base-system-640-034-003-001.tgz (updated).

See 2.16 CPUMMk2 + IOCNMk2 module.

The latest firmware for the VM600 CPUR2 card remains:

- Applications: applications-640-015-001-006.tgz
- Base System: base-system-640-014-001-006.tgz.

The latest firmware for the VM600 CPUR card remains:

- Applications: applications-640-012-001-005.tgz
- Base System: base-system-640-011-001-005.tgz.

#### NOTE:

In order to help distinguish between VM600<sup>Mk2</sup> CPUx modules and VM600 CPUx cards, VibroSight 6.0.0 and later uses the following terminology:

- **CPUM**<sup>Mk2</sup> to refer to the VM600<sup>Mk2</sup> CPUx module with mathematical processing of fieldbus data and support for Modbus TCP and PROFIBUS DP (PNR 600-050).
- **CPUR2** to refer to the latest version of the VM600 CPUx card with support for PROFIBUS (PNR 600-026-000-vvv).
- **CPUR** to refer to the earlier version of the VM600 CPUx card with support for Modbus RTU/TCP and card pair redundancy (PNR 600-007-000-vvv).

To Fly To Power To Live



The latest firmware for the VM600Mk2/VM600 XMC16, XMV16 and XMVS16 cards remains:

- Applications: applications-640-010-001-016.tgz
- Base System: base-system-640-003-001-016.tgz.

Therefore, for current versions of VibroSight and VM600Mk2/VM600 systems, firmware upgrades are required.

## 6.3 VibroSmart devices

#### 6.3.1 Module firmware

There are no firmware upgrades for VibroSmart modules and devices corresponding to VibroSight 7.2.0.

The latest firmware for the VSI010 module remains:

• 642-002-000-014.xmsifw

The latest firmware for the VSN010 device remains:

• 642-004-000-012.redboxfw

The latest firmware for the VSV30x module remains:

• 642-001-000-020.xtranfw

Therefore, for current versions of VibroSmart modules and devices, no firmware upgrades are required.



# 7 Upgrade procedure

This section describes the procedure for upgrading a VibroSight system from a previous version. Perform the steps in the given sequence in order to complete a system upgrade.

## NOTE:

It is strongly recommended to verify the version of firmware running in the related hardware (XMx16 cards and VibroSmart modules and devices) before starting a VibroSight system upgrade, in order to establish if any firmware updates are also required.

See 7.2.3 Updating the firmware using VibroSight System Manager.

#### NOTE:

It is strongly recommended to ensure that a copy of the configuration for a VibroSmart is available before updating the firmware of any of the VibroSmart modules used in the distributed monitoring system. See 7.2.3 Updating the firmware using VibroSight System Manager.

# 7.1 VibroSight software user settings

The VibroSight Software generates and uses some files on the storage device of the computer running VibroSight to keep track of user-configurable settings, so that these settings are remembered and applied for the VibroSight installation.

These settings files have an .xmssettings file name extension and on a computer running Windows 7, can be found here:

C:\Users\username\AppData\Roaming\Meggitt\VibroSight, where username is the Windows account name.

For example, the VibroSightVision.xmssettings file records the user-configurable default settings for VibroSight Vision, such as default settings for plots.

#### NOTE:

VibroSight software updates and upgrades do not replace these settings files, so:

- For a computer on which VibroSight was previously installed, an update, upgrade or a re-installation of VibroSight will continue to use the previous defaults recorded in the .xmssettings files.
- For a computer on which VibroSight was not previously installed, the installation of VibroSight will generate and use new .xmssettings files, which use the latest VibroSight software defaults.

If a settings file is deleted for any reason, VibroSight will generate and use a new settings file, which uses the latest VibroSight software defaults.



# 7.2 Updating VibroSight-compatible hardware

Appropriate files and tools are included in the installation package to allow VM600<sup>Mk2</sup>/VM600 modules/cards (XMx16) and VibroSmart devices (VSI010, VSN010 and VSV30x) to be updated to the latest firmware, in order to take advantage of improvements to the VibroSight software.

Updating the firmware for VM600<sup>Mk2</sup>/VM600 modules/cards cards or VibroSmart devices is a special task that can, if used unintentionally or incorrectly, lead to malfunctioning of the device and affect proper function of data acquisition.

During the firmware update of a device, the card or module being updated cannot provide its normal machinery monitoring functions because its outputs (alarms and relays) can go to undetermined states, irrespective of how they have been configured.

For VibroSmart modules, the machinery being monitored is not protected for the duration of a firmware update and the restart (reboot) that is triggered automatically after the firmware update (which can take up to 5 minutes).

#### NOTE:

It is highly recommended that firmware updates are only performed in accordance with the operating procedures for the machinery being monitored and that appropriate precautions are taken at the control system level (such as DCS or PLC).

For example, alarms and relay outputs should be ignored (bypassed or inhibited) in order to avoid false trips of the machinery being monitored.

## 7.2.1 VM600<sup>Mk2</sup>/VM600 module/card firmware

The latest VM600<sup>Mk2</sup>/VM600 module/card firmware files are copied to a directory on your computer as part of the VibroSight software installation process.

NOTE:

For example, the default firmware directory for VM600<sup>Mk2</sup>/VM600 modules/cards is: C:\Program Files\Meggitt\VibroSight\Firmware\VM600

The firmware files for a VM600<sup>Mk2</sup>/VM600 module/card can be found in the appropriate subfolder and identified by their .tgz file name extension. For example, the XMV16 subfolder contains the applications and base system firmware for use by XMV16 cards. Any additional firmware updates received from Meggitt SA should also be stored in these directories.

Table 1 shows the compatibility between VibroSight software and VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> module hardware (that is, MPC4<sup>Mk2</sup> firmware) for later versions of the MPC4<sup>Mk2</sup> (PNRs 600-041-001-002 and 600-041-000-002).

Table 2 shows the compatibility between VibroSight software and VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> module hardware (that is, MPC4<sup>Mk2</sup> firmware) for the original version of the MPC4<sup>Mk2</sup> (PNR 600-041-000-001) – no longer supported. See 2.14 MPC4<sup>Mk2</sup> + IOC4<sup>Mk2</sup> module – hardware.

Table 3 shows the compatibility between VibroSight software and VM600<sup>Mk2</sup> CPUM<sup>Mk2</sup> module hardware (that is, CPUM<sup>Mk2</sup> firmware).

Table 4 shows the compatibility between VibroSight software and VM600 CPUR2 card hardware (that is, CPUR2 firmware).

To Fly To Power To Live



Table 5 shows the compatibility between VibroSight software and VM600 CPUR card hardware (that is, CPUR firmware).

Table 6 shows the compatibility between VibroSight software and VM600 XMx16 card hardware (that is, XMC16, XMV16 and XMVS16 firmware).

NOTE:

It is strongly recommended to use the most recent version of the VM600 CPUR firmware and VM600 XMx16 firmware that is compatible with the version of VibroSight software being used.



Table 1: VibroSight software and VM600 $^{Mk2}$  MPC4 $^{Mk2}$  firmware compatibility for later versions of the MPC4 $^{Mk2}$  (PNRs 600-041-001-002 and 600-041-000-002)

	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> firmware					
	Machinery protection firmware (640-025-vvv-ppp.Mpc4g2Fw)					
	640-025- 004-000	640-025- 004-003	640-025- 005-000	640-025- 006-000	640-025- 007-001	
	(	ı Condition monitorinç	g firmware (640-03	I 3-vvv-ppp.VxeFv	7)	
VibroSight software version			640-033- 001-000	640-033- 002-000	640-033- 003-000	
Part number (PNR)		Recovery firmwa	re (640-031-vvv-	ppp.Mpc4g2Fw)		
	640-031- 003-004	640-031- 003-006			640-031- 005-001	
	Proof test firmware (640-032-vvv-ppp.VxeFw)					
	640-032- 001-000	640-032- 001-001			640-032- 003-000	
<b>6.0.0</b> 609-004-000-050						
<b>6.1.0</b> 609-004-000-051	✓ See note 1					
<b>7.0.0</b> 609-010-000-001		✓ See note 2a	✓ See note 2b			
<b>7.1.0</b> 609-010-000-001				✓ See note 3		
<b>7.2.0</b> 609-010-000-001					✓ See note 4	

Notes for Table 1 (see the next page)

To Fly To Power To Live



#### Notes for Table 1

- 1. This version of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware improves frequency domain measurements (the phase component can be used as the input signal for an analog output), differential expansion (dual taper) processing (the ramp angles for the taper on the shaft are configured separately), auxiliary input channels configured as tacho inputs (appropriate data quality indicators and warning messages, with automatic recovery), and the maximum tacho speed / frequency has been increased. It also includes a number of bug fixes. (Refer to the VibroSight 6.1 release notes for further information.) A firmware upgrade is required in order to run VibroSight 6.1.0 or later.
- 2a. For information on these versions of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware, refer to the VibroSight 7.0 release notes. A firmware upgrade is required in order to run VibroSight 7.0.0 or later.
- 2b. For information on these versions of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware, refer to the VibroSight 7.0 release notes. A firmware upgrade is required in order to run VibroSight 7.0.0 or later.
- 3. For information on these versions of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware, refer to the VibroSight 7.1 release notes. A firmware upgrade is required in order to run VibroSight 7.1.0 or later.
- 4. For information on these versions of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware, see 2.15 MPC4Mk2 + IOC4Mk2 module firmware. A firmware upgrade is required in order to run VibroSight 7.2.0 or later. See also 2.14 MPC4Mk2 + IOC4Mk2 module hardware.



Table 2: VibroSight software and VM600 $^{Mk2}$  MPC4 $^{Mk2}$  firmware compatibility for the original version of MPC4 $^{Mk2}$  (PNR 600-041-000-001) – no longer supported

	VM600 <sup>Mk2</sup> MPC4 <sup>Mk2</sup> firmware				
	Machinery protection firmware (640-025-vvv-ppp.Mpc4g2Fw)				
	640-025- 003-002	640-025- 004-000	640-025- 004-003	640-025- 005-000	640-025- 006-000
	(	l Condition monitoring	l g firmware (640-03)	3-vvv-ppp.VxeFw	<u> </u> 
VibroSight software version				640-033- 001-000	640-033- 002-000
Part number (PNR)		Recovery firmwa	re (640-031-vvv-	ppp.Mpc4g2Fw)	
	640-031- 003-002	640-031- 003-004		640-031- 003-006	
	Proof test firmware (640-032-vvv-ppp.VxeFw)				
		-032- -000		640-032- 001-001	
<b>6.0.0</b> 609-004-000-050	✓ See note 1				
<b>6.1.0</b> 609-004-000-051		✓ See note 2			
<b>7.0.0</b> 609-010-000-001			✓ See note 3a	✓ See note 3b	
<b>7.1.0</b> 609-010-000-001					✓ See note 4

Notes for Table 2 (see the next page)

To Fly To Power To Live



#### Notes for Table 2

- 1. This version of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> (previously referred to as VM600 MPC4G2) firmware is the official launch release of firmware supporting VibroSight Protect and VM600<sup>Mk2</sup> systems. A firmware upgrade is required in order to run VibroSight 6.0.0 or later that is, to use VM600<sup>Mk2</sup> systems in "live" machinery protection system (MPS) applications. Contact Meggitt SA for further information.
- 2. This version of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware improves frequency domain measurements (the phase component can be used as the input signal for an analog output), differential expansion (dual taper) processing (the ramp angles for the taper on the shaft are configured separately), auxiliary input channels configured as tacho inputs (appropriate data quality indicators and warning messages, with automatic recovery), and the maximum tacho speed / frequency has been increased. It also includes a number of bug fixes. (Refer to the VibroSight 6.1 release notes for further information.) A firmware upgrade is required in order to run VibroSight 6.1.0 or later.
- 3a. For information on these versions of VM600 $^{Mk2}$  MPC4 $^{Mk2}$  firmware, refer to the VibroSight 7.0 release notes. A firmware upgrade is required in order to run VibroSight 7.0.0 or later.
- 3b. For information on these versions of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware, refer to the VibroSight 7.0 release notes. A firmware upgrade is required in order to run VibroSight 7.0.0 or later.
- 4. For information on these versions of VM600<sup>Mk2</sup> MPC4<sup>Mk2</sup> firmware, refer to the VibroSight 7.1 release notes. A firmware upgrade is required in order to run VibroSight 7.1.0. See also 2.14 MPC4Mk2 + IOC4Mk2 module hardware.



Table 3: VibroSight software and VM600Mk2 CPUMMk2 firmware compatibility

	VM600 <sup>Mk2</sup> CPUM <sup>Mk2</sup> firmware See note 1				
VibroSight software version		Base-system / Applica	tions firmware (* . tgz)		
Part number (PNR)	640-034-001-000	640-034-001-001	640-034-002-000	640-034-003-000	
<b>6.1.0</b> 609-004-000-051	✓ See note 2				
<b>7.0.0</b> 609-010-000-001		✓ See note 3			
<b>7.1.0</b> 609-010-000-001			✓ See note 4		
<b>7.2.0</b> 609-010-000-001				✓ See note 5	

#### **Notes for Table 3**

1. VM600 CPUR2 firmware is packaged and distributed as a .tgz file (a compressed archive file format) with PNRs such as 640-034-001-xxx for the base system firmware. In these PNRs, the xxx-xxx-001-xxx denotes the firmware is packaged in the tgz file format.

After the .tgz file is unpacked by VibroSight System Manager and the firmware is uploaded to a VM600 CPUM<sup>Mk2</sup> module, the dialog box displayed by the VibroSight System Manager's Change Firmware command shows the current version of firmware using PNRs such as 640-034-000-xxx for the base system firmware, which correspond to the actual unpacked firmware that is running on the module.

- 2. This version of VM600<sup>Mk2</sup> CPUM<sup>Mk2</sup> firmware is the official launch release of firmware supporting VM600<sup>Mk2</sup> systems. (Refer to the VibroSight 6.1 release notes for further information.) A firmware upgrade is required in order to run VibroSight 6.1.0 or later.
- 3. For information on this version of  $VM600^{Mk2}$  CPUM<sup>Mk2</sup> firmware, refer to the VibroSight 7.0 release notes. A firmware upgrade is required in order to run VibroSight 7.0.0 or later.
- 4. For information on this version of VM600<sup>Mk2</sup> CPUM<sup>Mk2</sup> firmware, refer to the VibroSight 7.1 release notes. A firmware upgrade is required in order to run VibroSight 7.1.0 or later.
- 5. For information on this version of VM600 $^{Mk2}$  CPUM $^{Mk2}$  firmware, see 2.16 CPUMMk2 + IOCNMk2 module. A firmware upgrade is required in order to run VibroSight 7.2.0 or later.



Table 4: VibroSight software and VM600 CPUR2 firmware compatibility

		VM600	CPUR2 firmware	See note 1	
	Base-system firmware (*.tgz)				
VibroSight software version	640-014- 001-001	640-014- 001-002	640-014- 001-003	640-014-001-	640-014-001- 006
Part number (PNR)		Appli	cations firmware (*	tgz)	I.
	640-015- 001-001	640-015- 001-002	640-015- 001-003	640-015- 001-005	640-015- 001-006
<b>3.6.0</b> 609-004-000-043	✓ See note 2	✓ See note 3	✓		
<b>3.7.0</b> 609-004-000-044	✓	✓	✓		
<b>3.8.0</b> 609-004-000-045	✓	✓	✓		
<b>4.0.0</b> 609-004-000-046	✓ See note 2	✓ See note 3	✓		
<b>4.1.0</b> 609-004-000-047	✓	✓	✓ See note 4		
<b>5.0.0</b> 609-004-000-048	✓	✓	✓		
<b>5.1.0</b> 609-004-000-049	✓	✓	✓		
<b>6.0.0</b> 609-004-000-050	✓	✓	✓		
<b>6.1.0</b> 609-004-000-051	✓	✓	✓		
<b>7.0.0</b> 609-010-000-001				✓ See note 5	
<b>7.1.0</b> 609-010-000-001					✓ See note 6
<b>7.2.0</b> 609-010-000-001					✓

Notes for Table 4 (see the next page)

To Fly To Power To Live



#### Notes for Table 4

1. VM600 CPUR2 firmware is packaged and distributed as a .tgz file (a compressed archive file format) with PNRs such as 640-014-001-xxx for the Base System and 640-015-001-xxx for the (Applications) Firmware. In these PNRs, the xxx-xxx-001-xxx denotes the firmware is packaged in the tgz file format.

After the .tgz file is unpacked by VibroSight System Manager and the firmware is uploaded to a VM600 CPUR2 card, the dialog box displayed by the VibroSight System Manager's Change Firmware command shows the current version of firmware using PNRs such as 640-014-000-xxx for the Base System and 640-015-000-xxx for the Firmware, which correspond to the actual unpacked firmware that is running on the card.

- 2. This is the first official release of VM600 CPUR2 firmware and includes features such as the management of XMx16 card configurations for applications such as control systems and the implementation of the PROFIBUS protocol for the fieldbus interfaces. A firmware upgrade is required in order to run VibroSight 2.12.7 or later.
- 3. This version of VM600 CPUR2 firmware includes improvements such as changing the PROFIBUS polling rate for the Modbus server to 100 ms (was 200 ms) and a bug fix for a known VM600 CPUx time counter wraparound (overflow) issue. A firmware upgrade is strongly recommended in order to run VibroSight 3.4.0 or later.
- 4. This version of VM600 CPUR2 firmware includes improvements such as overall performance, responsiveness and stability, and support for CPUR2/IOCR2 card pair relays, and the ability to download the GSD file directly from the card. A firmware upgrade is strongly recommended but is not required in order to run VibroSight 4.1.0 or later.

Note: VibroSight 4.1.0 or later must be used in order to download the VM600 CPUR2 GSD file directly from the CPUR2 card.

- 5. For information on this version of VM600<sup>Mk2</sup> CPUR2 firmware, refer to the VibroSight 7.0 release notes. A firmware upgrade is required in order to run VibroSight 7.0.0 or later.
- 6. For information on this version of VM600 $^{Mk2}$  CPUR2 firmware, refer to the VibroSight 7.0 release notes. A firmware upgrade is required in order to run VibroSight 7.1.0 or later.



Table 5: VibroSight software and VM600 CPUR firmware compatibility

	VM600 CPUR firmware See note 1		
	Base-system fir	mware (* .tgz)	
VibroSight software version	640-011-001-004	640-011-001-005	
Part number (PNR)	Applications fire	mware (* . tgz)	
	640-012-001-004	640-012-001-005	
<b>4.0.0</b> 609-004-000-046	✓ See note 2	✓	
<b>4.1.0</b> 609-004-000-047	✓	✓ See note 3	
<b>5.0.0</b> 609-004-000-048	<b>√</b>	✓	
<b>5.1.0</b> 609-004-000-049	<b>√</b>	✓	
<b>6.0.0</b> 609-004-000-050	<b>√</b>	<b>√</b>	
<b>6.1.0</b> 609-004-000-051	<b>√</b>	<b>√</b>	
<b>7.0.0</b> 609-010-000-001	<b>√</b>	✓	
<b>7.1.0</b> 609-010-000-001	<b>√</b>	✓	
<b>7.2.0</b> 609-010-000-001	✓	✓	

## Notes for Table 5

1. VM600 CPUR firmware is packaged and distributed as a .tgz file (a compressed archive file format) with PNRs such as 640-011-001-xxx for the Base System and 640-012-001-xxx for the (Applications) Firmware. In these PNRs, the xxx-xxx-001-xxx denotes the firmware is packaged in the tgz file format.

After the .tgz file is unpacked by VibroSight System Manager and the firmware is uploaded to a VM600 CPUR card, the dialog box displayed by the VibroSight System Manager's Change Firmware command shows the current version of firmware using PNRs such as 640-011-000-xxx for the Base System and 640-012-000-xxx for the Firmware, which correspond to the actual unpacked firmware that is running on the card.

- 2. This is the latest official release of VM600 CPUR firmware (that is, the earlier version of the CPUx card with support for card pair redundancy (PNR 600-007-000-vvv)), which was discontinued in VibroSight 2.12.0 and reintroduced in VibroSight 4.0.x).
- 3. This version of VM600 CPUR firmware includes a bug fix for a known VM600 CPUx time counter wraparound (overflow) issue and the addition of relay outputs to the diagnostics logs. A firmware upgrade is strongly recommended but is not required in order to run VibroSight 4.1.0 or later.



Table 6: VibroSight software and VM600 XMx16 firmware compatibility

	VM600 XMx16 firmware See note 1
	Base-system firmware (* . tgz)
/ibroSight software version	640-003-001-016
Part number (PNR)	Applications firmware (* . tgz)
	640-010-001-016
<b>3.5.0</b> 609-004-000-042	✓ See note 2
<b>3.6.0</b> 609-004-000-043	✓
<b>3.7.0</b> 609-004-000-044	✓
<b>3.8.0</b> 609-004-000-045	✓
<b>4.0.0</b> 609-004-000-046	✓
<b>4.1.0</b> 609-004-000-047	✓
<b>5.0.0</b> 609-004-000-048	✓
<b>5.1.0</b> 609-004-000-049	✓
<b>6.0.0</b> 609-004-000-050	✓
<b>6.1.0</b> 609-004-000-051	✓
<b>7.0.0</b> 609-010-000-001	✓
<b>7.1.0</b> 609-010-000-001	✓
<b>7.2.0</b> 609-010-000-001	✓

Notes for Table 6 (see the next page)

To Fly To Power To Live



#### Notes for Table 6

1. VM600 XMx16 firmware is packaged and distributed as a .tgz file (a compressed archive file format) with PNRs such as 640-003-001-xxx for the Base System and 640-010-001-xxx for the (Applications) Firmware. In these PNRs, the xxx-xxx-001-xxx denotes the firmware is packaged in the tgz file format.

After the .tgz file is unpacked by VibroSight System Manager and the firmware is uploaded to a VM600 XMx16 card, the dialog box displayed by the VibroSight System Manager's Change Firmware command shows the current version of firmware using PNRs such as 640-010-000-xxx for the Firmware and 640-003-000-xxx for the Base System, which correspond to the actual unpacked firmware that is running on the card.

2. This version of VM600 XMx16 firmware includes relaxed constraints for dynamic data retention time, that is, optimised memory to reduce the possibility of missing data in data intensive VibroSight applications running on less powerful computers. A firmware upgrade is required in order to run VibroSight 3.3.0 or later.

To Fly To Power To Live



## 7.2.2 VibroSmart device firmware

The latest VibroSmart device firmware files are copied to a directory on your computer as part of the VibroSight software installation process.

**NOTE:** The default firmware directory for VibroSmart devices is:

C:\Program Files\Meggitt\VibroSight\Firmware\VibroSmart

The firmware files for a VibroSmart device can be found in the appropriate subfolder and identified by their .\*fw file name extension. For example, the VSV30x subfolder contains the firmware for use by VSV30x modules. Any additional firmware updates received from Meggitt SA should also be stored in these directories.

Table 7 shows the compatibility between VibroSight software and the VibroSmart VSI010 firmware.

Table 8 shows the compatibility between VibroSight software and the VibroSmart VSN010 firmware.

Table 9 shows the compatibility between VibroSight software and the VibroSmart VSV30x firmware.

NOTE: It is strongly recommended to use the most recent version of the VibroSmart

firmware that is compatible with the version of VibroSight software being used.



Table 7: VibroSight software and VibroSmart VSI010 firmware compatibility

	VSI010 firmware (*.xmsifw) See note 1				
VibroSight software version Part number (PNR)	642-002-000-010	642-002-000-011	642-002-000-012	642-002-000-013	642-002-000-014
<b>5.0.0</b> 609-004-000-048	✓ See notes 2 and 3	✓ See notes 2 and 4	✓ See notes 2 and 5		
<b>5.1.0</b> 609-004-000-049	✓	✓	✓		
<b>6.0.0</b> 609-004-000-050	✓	✓	✓		
<b>6.1.0</b> 609-004-000-051				See notes 2 and 6	
<b>7.0.0</b> 609-010-000-001				✓	
<b>7.1.0</b> 609-010-000-001					See notes
<b>7.2.0</b> 609-010-000-001					✓

Notes for Table 7 (see the next page)

To Fly To Power To Live



#### Notes for Table 7

- 1. VibroSmart VSI010 firmware is distributed as a single .xmsifw file (a proprietary file format) with a PNR such as 642-xxx-000-xxx. In these PNRs, the xxx-xxx-000-xxx denotes that the firmware is not packaged (compressed or archived). VibroSight System Manager always uses and displays information about VibroSmart device firmware using PNRs such as 642-xxx-000-xxx, which correspond to the actual firmware that is running on the device.
- 2. Updating to this version of VibroSmart VSI010 firmware requires a specific process:

Notes: For a VibroSmart consisting of different types of device, the devices should be updated in the following order: first VSN010 real-time Ethernet switches, then VSV30x vibration monitoring modules and finally VSI010 communications interface modules. In addition, VibroSight System Manager should be exited (closed) and restarted after updating the firmware for each type of device, before continuing. And after updating the firmware, the configuration on the VibroSmart devices should be re-applied (re-activated) and the VibroSmart devices should be restarted.

#### Procedure:

- (1) Ensure that a copy of the configuration for the VibroSmart is available before updating any device firmware. For example, using the currently installed version of VibroSight (that is, before any updates to the VibroSight software corresponding to updates to VibroSmart devices), VibroSight Configurator can be used to obtain a copy of the configuration as follows:
- For a VibroSmart using a VibroSight Server, the **File > Open > Server / Database** command can be used to read the configuration from the VibroSight Server.
- For a VibroSmart not using a VibroSight Server (that is, a "stand-alone" VibroSmart), the **File > Open > Device** command can be used to read the configuration directly from the VibroSmart modules.

Then the File > Save As > File command can be used to store a copy of the configuration for the VibroSmart.

(2) Start VibroSight System Manager, select the device or devices of the same type to be updated (for example, VSI010 modules) and run the Change Firmware command.

When updating multiple VibroSmart devices of the same type to use the same firmware, CTRL+click or SHIFT+click can be used to select multiple devices in the Devices tree structure of the System Explorer window. This way, when the Change Firmware command is run, all of devices that were selected will be updated at the same time. Otherwise, each device must be selected and updated individually.

(3) When the VibroSmart Module(s) Firmware Upgrade window displays a "Firmware upgrade terminated. The firmware has been upgraded successfully ..." message, click the **Finish** button to continue.

If after 10 minutes, the VibroSmart Module(s) Firmware Upgrade window does not display a successful message, click the **Cancel** button to close the window and continue.

Then exit (close) VibroSight System Manager.

- (4) Restart VibroSight System Manager and verify that the correct version of firmware is reported for each device that was updated. (When a device is selected in the System Explorer window, this information is available in the main window (centre) under Module PNR. It is also available in the VibroSmart Module(s) Firmware Upgrade window when a device is selected and the Change Firmware command is run). If a device does not report the correct version of firmware, rerun the Change Firmware command for this device. Then exit (close) VibroSight System Manager.
- (5) Repeat steps (2), (3) and (4) for each type of device to be updated (for example, VSN010 and VSV30x modules).
- (6) Start VibroSight Configurator, open the configuration for the VibroSmart (see step (1)), then apply (activate) the configuration. (If required, VibroSight Configurator will automatically update the configuration to the latest version and inform the user.)

  Then exit (close) VibroSight Configurator.
- (7) Turn the power supply to the VibroSmart off and wait for a few seconds. Then turn the power supply back on and verify that the system operates as expected.

During this firmware update process, the behaviour of the LEDs on the front panel of the VibroSmart devices can be inconsistent and should be ignored. Normal LED behaviour resumes after the firmware update is complete (after step (7)).

- 3. This version of VibroSmart VSI010 firmware has no limit on the number of constants per VSI010 module.
- A firmware upgrade is recommended but is not required in order to run VibroSight 3.8.0 or later.
- 4. This version of VibroSmart VSI010 firmware adds support for Modbus function code 03.
- A firmware upgrade is required in order to run VibroSight 5.0.0 or later.
- 5. This version of VibroSmart VSI010 firmware adds support for module lock and the GOOSE communications protocol (IEC 61850).
- A firmware upgrade is required in order to run VibroSight 5.0.0 or later.
- 6. For information on this version of VibroSmart VSI010 firmware, refer to the VibroSight 6.1 release notes.
- A firmware upgrade is required in order to run VibroSight 6.1.0 or later.
- 7. For information on this version of VibroSmart VSI010 firmware, refer to the VibroSight 7.1 release notes.
- A firmware upgrade is required in order to run VibroSight 7.1.0 or later.



Table 8: VibroSight software and VibroSmart VSN010 firmware compatibility

	VSN010 firmware (*	.redboxfw) See note 1
VibroSight software version Part number (PNR)	642-004-000-011	642-004-000-012
<b>5.0.0</b> 609-004-000-048	✓ See note 2	
<b>5.1.0</b> 609-004-000-049	<b>√</b>	
<b>6.0.0</b> 609-004-000-050	<b>√</b>	
<b>6.1.0</b> 609-004-000-051	<b>√</b>	
<b>7.0.0</b> 609-010-000-001	<b>√</b>	
<b>7.1.0</b> 609-010-000-001		✓ See notes 2 and 3
<b>7.2.0</b> 609-010-000-001		✓

Notes for Table 8 (see the next page)

To Fly To Power To Live



#### **Notes for Table 8**

- 1. VibroSmart VSN010 firmware is distributed as a single *.redboxfw* file (a proprietary file format) with a PNR such as *642-xxx-000-xxx*. In these PNRs, the *xxx-xxx-000-xxx* denotes that the firmware is not packaged (compressed or archived). VibroSight System Manager always uses and displays information about VibroSmart device firmware using PNRs such as *642-xxx-000-xxx*, which correspond to the actual firmware that is running on the device.
- 2. Updating to this version of VibroSmart VSN010 firmware requires a specific process:

Notes: For a VibroSmart consisting of different types of device, the devices should be updated in the following order: first VSN010 real-time Ethernet switches, then VSV30x vibration monitoring modules and finally VSI010 communications interface modules. In addition, VibroSight System Manager should be exited (closed) and restarted after updating the firmware for each type of device, before continuing. And after updating the firmware, the configuration on the VibroSmart devices should be re-applied (re-activated) and the VibroSmart devices should be restarted.

#### Procedure:

- (1) Ensure that a copy of the configuration for the VibroSmart is available before updating any device firmware. For example, using the currently installed version of VibroSight (that is, before any updates to the VibroSight software corresponding to updates to VibroSmart devices), VibroSight Configurator can be used to obtain a copy of the configuration as follows:
- For a VibroSmart using a VibroSight Server, the File > Open > Server / Database command can be used to read the configuration from the VibroSight Server.
- For a VibroSmart not using a VibroSight Server (that is, a "stand-alone" VibroSmart), the **File > Open > Device** command can be used to read the configuration directly from the VibroSmart modules.

Then the File > Save As > File command can be used to store a copy of the configuration for the VibroSmart.

(2) Start VibroSight System Manager, select the device or devices of the same type to be updated (for example, VSN010 modules) and run the Change Firmware command.

When updating multiple VibroSmart devices of the same type to use the same firmware, CTRL+click or SHIFT+click can be used to select multiple devices in the Devices tree structure of the System Explorer window. This way, when the Change Firmware command is run, all of devices that were selected will be updated at the same time. Otherwise, each device must be selected and updated individually.

(3) When the VibroSmart Module(s) Firmware Upgrade window displays a "Firmware upgrade terminated. The firmware has been upgraded successfully ..." message, click the **Finish** button to continue.

If after 10 minutes, the VibroSmart Module(s) Firmware Upgrade window does not display a successful message, click the **Cancel** button to close the window and continue.

Then exit (close) VibroSight System Manager.

- (4) Restart VibroSight System Manager and verify that the correct version of firmware is reported for each device that was updated. (When a device is selected in the System Explorer window, this information is available in the main window (centre) under Module PNR. It is also available in the VibroSmart Module(s) Firmware Upgrade window when a device is selected and the Change Firmware command is run). If a device does not report the correct version of firmware, rerun the Change Firmware command for this device. Then exit (close) VibroSight System Manager.
- (5) Repeat steps (2), (3) and (4) for each type of device to be updated (for example, VSI010 and VSV30x modules).
- (6) Start VibroSight Configurator, open the configuration for the VibroSmart (see step (1)), then apply (activate) the configuration. (If required, VibroSight Configurator will automatically update the configuration to the latest version and inform the user.)

  Then exit (close) VibroSight Configurator.
- (7) Turn the power supply to the VibroSmart off and wait for a few seconds. Then turn the power supply back on and verify that the system operates as expected.

During this firmware update process, the behaviour of the LEDs on the front panel of the VibroSmart devices can be inconsistent and should be ignored. Normal LED behaviour resumes after the firmware update is complete (after step (7)).

3. For information on this version of VibroSmart VSN010 firmware, refer to the VibroSight 7.1 release notes. A firmware upgrade is required in order to run VibroSight 7.1.0 or later.



Table 9: VibroSight software and VibroSmart VSV30x firmware compatibility

	VSV30x firmware (*.xtranfw) See note 1				
VibroSight software version Part number (PNR)	642-001-000-017	642-001-000-018	642-001-000- 000DEV_ SVN14937_ 2020-05-20	642-001-000-019	642-001-000-020
<b>5.0.0</b> 609-004-000-048	✓ See notes 2 and 3	✓ See notes 2 and 4			
<b>5.1.0</b> 609-004-000-049	✓	✓	✓ See notes 2 and 5		
<b>6.0.0</b> 609-004-000-050	✓	✓	✓		
<b>6.1.0</b> 609-004-000-051				See notes 2 and 6	
<b>7.0.0</b> 609-010-000-001				✓	
<b>7.1.0</b> 609-010-000-001					See notes 2 and 7
<b>7.2.0</b> 609-010-000-001					<b>√</b>

Notes for Table 9 (see the next page)

To Fly To Power To Live



#### Notes for Table 9

- 1. VibroSmart VSV30x firmware is distributed as a single .xtranfw file (a proprietary file format) with a PNR such as 642-xxx-000-xxx. In these PNRs, the xxx-xxx-000-xxx denotes that the firmware is not packaged (compressed or archived). VibroSight System Manager always uses and displays information about VibroSmart device firmware using PNRs such as 642-xxx-000-xxx, which correspond to the actual firmware that is running on the device.
- 2. Updating to this version of VibroSmart VSV30x firmware requires a specific process:

Notes: For a VibroSmart consisting of different types of device, the devices should be updated in the following order: first VSN010 real-time Ethernet switches, then VSV30x vibration monitoring modules and finally VSI010 communications interface modules. In addition, VibroSight System Manager should be exited (closed) and restarted after updating the firmware for each type of device, before continuing. And after updating the firmware, the configuration on the VibroSmart devices should be re-applied (re-activated) and the VibroSmart devices should be restarted.

#### Procedure:

- (1) Ensure that a copy of the configuration for the VibroSmart is available before updating any device firmware. For example, using the currently installed version of VibroSight (that is, before any updates to the VibroSight software corresponding to updates to VibroSmart devices), VibroSight Configurator can be used to obtain a copy of the configuration as follows:
- For a VibroSmart using a VibroSight Server, the **File > Open > Server / Database** command can be used to read the configuration from the VibroSight Server.
- For a VibroSmart not using a VibroSight Server (that is, a "stand-alone" VibroSmart), the **File > Open > Device** command can be used to read the configuration directly from the VibroSmart modules.

Then the File > Save As > File command can be used to store a copy of the configuration for the VibroSmart.

(2) Start VibroSight System Manager, select the device or devices of the same type to be updated (for example, VSV30x modules) and run the Change Firmware command.

When updating multiple VibroSmart devices of the same type to use the same firmware, CTRL+click or SHIFT+click can be used to select multiple devices in the Devices tree structure of the System Explorer window. This way, when the Change Firmware command is run, all of devices that were selected will be updated at the same time. Otherwise, each device must be selected and updated individually.

(3) When the VibroSmart Module(s) Firmware Upgrade window displays a "Firmware upgrade terminated. The firmware has been upgraded successfully ..." message, click the **Finish** button to continue.

If after 10 minutes, the VibroSmart Module(s) Firmware Upgrade window does not display a successful message, click the **Cancel** button to close the window and continue.

Then exit (close) VibroSight System Manager.

- (4) Restart VibroSight System Manager and verify that the correct version of firmware is reported for each device that was updated. (When a device is selected in the System Explorer window, this information is available in the main window (centre) under Module PNR. It is also available in the VibroSmart Module(s) Firmware Upgrade window when a device is selected and the Change Firmware command is run). If a device does not report the correct version of firmware, rerun the Change Firmware command for this device.
- Then exit (close) VibroSight System Manager.
- (5) Repeat steps (2), (3) and (4) for each type of device to be updated (for example, VSI010 and VSN010 modules).
- (6) Start VibroSight Configurator, open the configuration for the VibroSmart (see step (1)), then apply (activate) the configuration. (If required, VibroSight Configurator will automatically update the configuration to the latest version and inform the user.)

  Then exit (close) VibroSight Configurator.
- (7) Turn the power supply to the VibroSmart off and wait for a few seconds. Then turn the power supply back on and verify that the system operates as expected.

During this firmware update process, the behaviour of the LEDs on the front panel of the VibroSmart devices can be inconsistent and should be ignored. Normal LED behaviour resumes after the firmware update is complete (after step (7)).

- 3. This version of VibroSmart VSV30x firmware adds support for configurable tacho ratios, flexible input channel to processing block mapping, and up to two tacho processing blocks. A firmware upgrade is required in order to run VibroSight 5.0.0 or later.
- 4. This version of VibroSmart VSV30x firmware adds support for module lock, PTP (precision time protocol) time synchronisation, channel bypass and pre-trigger data logging. A firmware upgrade is required in order to run VibroSight 5.0.0 or later.
- 5. This version of VibroSmart VSV30x firmware improves support for hydro air-gap and magnetic-flux monitoring with a minor bug fix. A firmware upgrade is required in order to run VibroSight 5.1.0 or later.
- 6. For information on this version of VibroSmart VSV30x firmware, refer to the VibroSight 6.1 release notes.
- A firmware upgrade is required in order to run VibroSight 6.1.0 or later.
- 7. For information on this version of VibroSmart VSV30x firmware, refer to the VibroSight 7.1 release notes.
- A firmware upgrade is required in order to run VibroSight 7.1.0 or later.



# 7.2.3 Updating the firmware using VibroSight System Manager

When performing VibroSight software upgrades, it is strongly recommended to systematically upgrade the firmware of VM600 XMx16 cards and VibroSmart devices to the latest compatible version.

Failure to perform a necessary VibroSight-compatible VM600<sup>Mk2</sup>/VM600 module/card firmware update may lead to incoherent system behaviour and affect the proper functioning of data acquisition in a system. It is only in systems where the firmware running on the XMx16 cards and VibroSmart devices already corresponds to the latest available version that no firmware update is required. Therefore, it is strongly recommended to verify the version of firmware running on the hardware before starting a VibroSight system upgrade, in order to establish if a firmware update is also required.

## NOTE:

Changing the firmware of the VibroSight hardware is a special administrative task that can – if performed unintentionally – affect the proper functioning of data acquisition in a system.

It is therefore strongly recommended to change the firmware of the VibroSight hardware only when it is necessary. For example, when the devices must be updated to be compatible with a VibroSight software upgrade.

For VibroSmart modules, each module can be selected and its firmware updated individually. Alternatively, multiple modules of the same type (for example, VSV3x0) can be updated to the same version of firmware at the same time.

# NOTE:

It is strongly recommended to ensure that a copy of the configuration for a VibroSmart is available before updating the firmware of any of the VibroSmart modules used in the distributed monitoring system.

For example, using the currently installed version of VibroSight (that is, before any updates to the VibroSight software corresponding to updates to VibroSmart modules), VibroSight Configurator should be used to obtain a copy of the configuration as follows:

For a VibroSmart using a VibroSight Server, the **File > Open > Server / Database** command can be used to read the configuration from the VibroSight Server.

For a VibroSmart not using a VibroSight Server (that is, a "stand-alone" VibroSmart), the **File > Open > Device** command can be used to read the configuration directly from the VibroSmart modules.

Then the **File > Save As > File** command should be used to store a copy of the configuration for the VibroSmart distributed monitoring system.

Update the firmware on a VibroSight device using the Change Firmware tool (from VibroSight System Manager's Maintenance tools):

1. Ensure that the computer running the VibroSight software is on the same network as the hardware (XMx16 card or VibroSmart module or device) to be updated.

To Fly To Power To Live



2. Start VibroSight System Manager and navigate to the Devices tree structure in the System Explorer window.

The Devices tree lists all of the VibroSight compatible hardware that VibroSight can see on the network. If there are no XMx16 cards or VibroSmart devices in the tree structure or some cards are missing, verify your network connections.

3. Select the card or device that requires its firmware to be changed.

The Actions tool window updates to show the available tools.

To change multiple VibroSmart to use the same version of firmware at the same time, use CTRL+click or SHIFT+click to select multiple devices from the Devices tree-view. (Then, when the Change Firmware command is run, all of the devices that were selected will be updated at the same time.)

4. Click Change Firmware in the Maintenance tools group of the Actions window.

The Change Firmware dialog box appears.

5. Click the **Add** button and select the new firmware files for the card or new firmware file for the device.

#### NOTE:

The Change Firmware dialog box automatically opens the firmware folder corresponding to the VibroSight-compatible VM600<sup>Mk2</sup>/VM600 module/card or VibroSmart device selected.

In general, .tgz files are for VM600<sup>Mk2</sup>/VM600 modules/cards and .\*fw files are for VibroSmart devices.

Click the Finish button to start the firmware upgrade process.

For XMx16 cards and VibroSmart devices, the firmware upgrade process can take up to 5 minutes, during which:

- The IP address beside the device's serial number in the Devices tree structure can disappear.
- The LEDs on the front panel of the device can change to reflect the status of the upgrade.
- 7. Repeat steps 3 to 6 for each device that requires a firmware update.

Although the firmware for each VibroSight device must be changed individually using the Change Firmware tool, as each device updates its firmware independently of the VibroSight software (once the process has started), firmware updates can be performed on several devices in parallel.

8. After the firmware upgrade, verify that the VibroSight system is acquiring data from the cards.

**NOTE:** Refer also to the *Changing the firmware* topics in the *VibroSight* help.

To Fly To Power To Live



The Change Firmware tool can be used to load a VibroSight device with any version of firmware. It is therefore possible to change a device's firmware to any previously available version, as well as the latest update.

This feature can be useful in certain situations, for example, swapping spare VibroSight hardware between different VM600 racks or VibroSmart distributed monitoring systems, where systems are operating with different versions of VibroSight.

#### 7.3 Final checks

After upgrading the VibroSight software, it is recommended to check that VibroSight has not been inadvertently modified and that it continues to operate normally.

In particular, it is recommended to check any VibroSight Servers in order to ensure that the data acquisition and external interfaces, data post-processing and/or logging are all configured as expected.

In a VibroSight Server user interface:

- On the Status tab under Device drivers, check that the VM600, VibroSmart, OPC and Modbus controls are enabled or disabled as required by your application.
- On the Status tab under Server features, check that the Basic math, Air gap, Combustion monitoring, Duration counters, VSHDA import and Data logging manager controls are enabled or disabled as required by your application.
- On the Log messages tab, check the listed messages (Info level) to ensure that the hardware (VM600<sup>Mk2</sup>/VM600 modules/cards and /or VibroSmart modules) have been discovered and that data acquisition has resumed.

## NOTE:

When a VibroSight Server is running as a Windows service, the usual VibroSight Server user interface is not displayed, so VibroSight System Manager must be used to work with the VibroSight Server.

That is, VibroSight System Manager can be used to connect to a VibroSight Server in order to check and configure the operation of the server's drivers and features.

Finally, after an upgrade, it is strongly recommended to use VibroSight Vision to connect to any VibroSight Servers in order to verify that new live and/or historical data is available.

To Fly To Power To Live



# 8 Customer support

# 8.1 Contacting us

Meggitt SA worldwide customer support network offers a range of support including Technical support and Sales and repairs support. For customer support, please contact your local Meggitt representative. Alternatively, contact our main office:

Customer support
Meggitt SA
Route de Moncor 4
Case postale
1701 Fribourg
Switzerland

Telephone: +41 (0) 26 407 11 11 Email: energysupport@ch.meggitt.com Website: www.meggittsensing.com/energy

# 8.2 Technical support

Meggitt SA technical support team provide both pre-sales and post-sales technical support, including:

- General advice
- Technical advice
- Troubleshooting
- Site visits.

# 8.3 Sales and repairs support

Meggitt SA sales team provide both pre-sales and post-sales support, including advice on:

- New products
- · Spare parts
- · Repairs.

# **Enabling the Extraordinary**To Fly To Power To Live



**Appendix** 



# VibroSight software and Windows® operating system compatibility

	Windows 11	Windows 10	Windows 8.1
VibroSight software compatible?	Yes	Yes	Yes but not recommended for new installations as Microsoft mainstream support ended in 2018 (extended support will end in 2023)

# VibroSight software and Windows® Server operating system compatibility

	Windows Server 2022	Windows Server 2016	Windows Server 2012
VibroSight software compatible?	Yes	Yes	Yes but not recommended for new installations as Microsoft mainstream support ended in 2018 (extended support will end in 2023)



# VibroSight software and Microsoft® .NET Framework requirements

VibroSight software version	Microsoft .NET Framework requirements
VibroSight 3.7.0 or later	.NET Framework 4.7.2 See note 1
VibroSight 3.4.0 or later	.NET Framework 4.7.1 See note 2
VibroSight 3.0.0 or later	.NET Framework 4.6
VibroSight 2.12.0 or later	.NET Framework 4.5 and .NET Framework 2.0 See note 3
VibroSight 2.9.4 or later	.NET Framework 4.5
VibroSight 2.9.3 and 2.9.2	.NET Framework 4 (Standalone Installer)
VibroSight 2.9.1 or earlier	.NET Framework 3.5 SP1

#### **Notes**

- 1. Microsoft .NET Framework 4.7.2 replaces .NET Framework versions 4.0 to 4.7.1.
- 2. Microsoft .NET Framework 4.7.1 replaces .NET Framework versions 4.0 to 4.7.
- 3. Since Microsoft .NET Framework 3.5 also includes .NET Framework 2.0 and .NET Framework 3.0, installing Microsoft .NET Framework 3.5 SP1 is the recommended solution for most computers (rather than installing Microsoft .NET Framework 2.0).